

**GOVERNMENT OF INDIA
MINISTRY OF HEALTH AND FAMILY WELFARE
DEPARTMENT OF HEALTH AND FAMILY WELFARE**

**LOK SABHA
UNSTARRED QUESTION NO. 984
TO BE ANSWERED ON 24.07.2026**

TELEMEDICINE SERVICES IN BORDER AREAS

984. SHRI UMMEDA RAM BENIWAL:

Will the **Minister of HEALTH and FAMILY WELFARE** be pleased to state:

- (a) whether telemedicine services are being provided in remote border areas of the country;
- (b) if so, the details thereof, State-wise, including Rajasthan;
- (c) whether telemedicine facilities have been extended to border villages in Barmer district, if so, the details thereof; and
- (d) the measures taken or proposed to be taken by the Government to strengthen digital health infrastructure and specialist healthcare access in such areas?

**ANSWER
THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND FAMILY
WELFARE
(SHRI PRATAPRAO JADHAV)**

(a) to (d): Yes, eSanjeevani is providing free teleconsultation services to all States/UTs and districts of the country including remote border areas of the country. The State/UT wise details of teleconsultations under eSanjeevani are at **Annexure**.

As of 19th July, 2026, eSanjeevani has served over 20,558 patients in Barmer district of Rajasthan. The service is operational through a network of 194 health facilities (spokes), supported by 82 hubs and over 374 healthcare providers, including doctors, specialists, super-specialists, and frontline health workers, ensuring seamless access to quality healthcare.

The Ministry has implemented various measures to strengthen telemedicine infrastructure and improve access to specialist healthcare services across the country through the eSanjeevani National Telemedicine Service, including at Ayushman Arogya Mandirs (AAMs) and health facilities in rural, remote, tribal, hilly and border areas. These measures include regular training and capacity-building programmes for doctors, specialists, healthcare workers and other stakeholders to ensure effective utilization of the platform.

Further, the platform enables consultations with specialist and super-specialist doctors and is integrated with an AI-based Clinical Decision Support System (CDSS) to support clinical decision-making and improve the quality and consistency of care.

State/UT wise details of teleconsultations under eSanjeevani

S. No	State/UT	Total HUBs Operational	Total Spokes Operational	Total Number of Consultations in eSanjeevani AAM	Total Number of Consultations in eSanjeevani OPD	Total Number of Teleconsultations
1	A&N Islands	2	78	1238	5	1243
2	Andhra Pradesh	1221	11429	85638730	36973	85675703
3	Arunachal Pradesh	12	198	8539	560	9099
4	Assam	365	3232	3206824	49143	3255967
5	Bihar	53	9889	32383735	124563	32508298
6	Chandigarh	6	56	134471	19188	153659
7	Chhattisgarh	278	4576	4972284	1230	4973514
8	Delhi	5	28	3545	92496	96041
9	Goa	23	106	3292	2192	5484
10	Gujarat	1941	9304	13406570	1015272	14421842
11	Haryana	197	1856	1174017	213695	1387712
12	Himachal Pradesh	546	1927	1183458	7471	1190929
13	Jammu And Kashmir	512	1903	1858685	146347	2005032
14	Jharkhand	30	3317	4196665	12584	4209249
15	Karnataka	2081	6403	25359527	5402477	30762004
16	Kerala	132	6828	3133623	581780	3715403
17	Ladakh	2	206	170521	76	170597
18	Lakshadweep	2	7	657	0	657
19	Madhya Pradesh	185	10211	12227438	8091	12235529
20	Maharashtra	1890	9515	13137449	766440	13903889
21	Manipur	27	270	103318	8714	112032
22	Meghalaya	47	561	395091	10	395101
23	Mizoram	88	297	52140	191	52331
24	Nagaland	1	231	16756	10	16766
25	Odisha	491	6594	5375570	305	5375875
26	Puducherry	4	46	6949	44	6993
27	Punjab	17	1646	948298	4401	952699
28	Rajasthan	2037	6126	3252531	114125	3366656
29	Sikkim	26	157	58816	11	58827
30	Tamil Nadu	1682	6917	72239170	1748190	73987360
31	Telangana	958	5714	33508645	28658	33537303
32	The D&N Haveli and D&D	15	72	155319	60	155379
33	Tripura	117	675	215487	145	215632
34	Uttar Pradesh	4007	18701	68542710	1836134	70378844
35	Uttarakhand	11	1218	620709	974875	1595584
36	West Bengal	68	10707	85640408	13016	85653424