

GOVERNMENT OF INDIA
MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES AND PENSIONS
(DEPARTMENT OF PERSONNEL & TRAINING)

LOK SABHA
UNSTARRED QUESTION NO.626
(ANSWERED ON 22.07.2026)

NATIONAL STANDARDS FOR CIVIL SERVICE TRAINING INSTITUTIONS

626. SHRI VISHWESHWAR HEGDE KAGERI:
SHRI SURESH KUMAR KASHYAP:

Will the **PRIME MINISTER** be pleased to state:

- (a) whether the Government has introduced major changes under National Standards for Civil Service Training Institutions (NSCSTI)- 2.0 which has replaced NSCSTI-2.0 and if so, the details thereof;
- (b) the progress made in implementation of the NSCSTI-2.0;
- (c) the details of the number of training institutions assessed and accredited under NSCSTI-2.0 along with their performance grading; and
- (d) the measures taken to strengthen the quality and standardisation of civil service training across Central Government institutions?

ANSWER

MINISTER OF STATE IN THE MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES AND PENSIONS AND MINISTER OF STATE IN THE PRIME MINISTER'S OFFICE
(DR. JITENDRA SINGH)

(a) to (d): The National Standards for Civil Service Training Institutions (NSCSTI) has been revised and launched as NSCSTI 2.0 on 18.07.2025. The revision of NSCSTI was undertaken to ensure alignment with the evolving objectives of Mission Karmayogi and the strategic role of Civil Service Training Institutions (CSTIs) in institutionalizing continuous learning and delivering competency- based training.

A review of the implementation of NSCSTI was undertaken through a structured consultative process, wherein a national level workshop with accredited CSTIs was convened to obtain detailed feedback on the existing framework. The findings from the review formed the basis for restructuring the framework and rationalization of the assessment metrics from 59 to 43 under NSCSTI 2.0. The assessment metrics focus on themes like course design, faculty development, resource and training targets, digitization and training delivery, training evaluation and quality assurance, governance and operation functions of the training institution.

Measures taken to strengthen the quality and standardization of civil services training include the preparation of Quality Improvement Plans (QIPs) based on gap analysis, supported by mentoring from higher-rated institutions; faculty development through targeted training programmes; support for the digitisation of training content; strengthening of governance, procurement, and training management processes; and the establishment of a

continuous benchmarking and collaborative ecosystem to facilitate resource sharing, real-time data-driven decision-making, and long-term institutional development across Central and State training institutions.

Training Institutes are awarded 1-Star to 5-Star ratings as per their performance in the assessment. So far 209 Institutes have been accredited, out of which 25 have received 4-star or above rating. The remaining institutions have ratings 3- star or below.
