

**GOVERNMENT OF INDIA  
MINISTRY OF COMMUNICATIONS  
DEPARTMENT OF TELECOMMUNICATIONS**

**LOK SABHA  
UNSTARRED QUESTION NO. 602  
ANSWERED ON 22<sup>ND</sup> JULY, 2026**

**OPTICAL FIBRE INFRASTRUCTURE/MOBILE INTERNET SERVICE**

**†602. MRS RUCHI VIRA:**

Will the Minister of COMMUNICATIONS be pleased to state:

- (a) whether the Government has assessed the availability of telecom connectivity, optical fibre infrastructure and mobile internet services in the urban and rural areas of Moradabad district in Uttar Pradesh especially in villages and industrial areas;
- (b) the details of Gram Panchayats, villages and public institutions in the said district connected under the Bharat Net programme and other digital connectivity schemes during the last three years;
- (c) whether the Government has identified telecom black spots, weak network coverage and internet connectivity issues impacting education, e-governance and commercial activities in the district;
- (d) the mechanism adopted for monitoring the quality of service (QoS) and the time-bound redressal of connectivity-related grievances; and
- (e) the other measures proposed by the Government to expand high-speed broadband services and strengthen telecom infrastructure in Moradabad district?

**ANSWER**

**MINISTER OF STATE FOR COMMUNICATIONS AND RURAL DEVELOPMENT  
(DR. PEMMASANI CHANDRA SEKHAR)**

(a) to (e) The mobile coverage status as on 31.05.2026, in Moradabad district of Uttar Pradesh is as below:

| <b>Name of district</b> | <b>No. of villages</b> | <b>No. of villages having mobile coverage</b> | <b>No. of villages with 4G mobile connectivity</b> |
|-------------------------|------------------------|-----------------------------------------------|----------------------------------------------------|
| Moradabad               | 1164                   | 1164                                          | 1164                                               |

During last three years (2023-26), 136 GPs of Moradabad district were connected under BharatNet project. As of June 2026, 589 GPs of Moradabad district had been connected under BharatNet project.

Telecom Regulatory Authority of India (TRAI) monitors License Service Area (LSA)-wise performance of service providers, against the benchmark of various Quality of Service parameters as prescribed in the QoS regulation 2024. Further, the Department of Telecommunications (DoT) has a structured mechanism for time-bound redressal of all the telecom related grievances including connectivity-related grievances. As mandated by the TRAI, all Telecom Service Providers (TSPs) have established a two-tier grievance redressal mechanism comprising Complaint Centres and Appellate Authorities. The Department emphasizes timely and conclusive redressal of grievances

and holds periodic review meetings with Telecom Service Providers (TSPs) and other units of DoT for the same.

Further, there are various Digital Bharat Nidhi funded schemes of Government for expansion of mobile and internet facilities through installation of 4G mobile towers in the rural and remote areas of the country. In addition, BharatNet project aims to provide high-speed fibre broadband connectivity to all the Gram Panchayats (GPs) and villages on demand basis.

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