

**GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATIONS
DEPARTMENT OF TELECOMMUNICATIONS**

**LOK SABHA
UNSTARRED QUESTION NO. 2851
ANSWERED ON 05TH AUGUST, 2026**

CALLING NAME PRESENTATION (CNAP) SYSTEM

2851. SHRI NAVEEN JINDAL:

Will the Minister of COMMUNICATIONS be pleased to state:

- (a) the current status and rollout timeline of the Calling Name Presentation (CNAP) system nationwide;
- (b) the details of impact on spam/fraud calls so far; and
- (c) the time by which CNAP to be extended to the approximately 250 million 2G subscribers currently excluded from the pilot?

ANSWER

**MINISTER OF STATE FOR COMMUNICATIONS AND RURAL DEVELOPMENT
(DR. PEMMASANI CHANDRA SEKHAR)**

- (a) Based on the recommendations of Telecom Regulatory Authority of India (TRAI) on “Introduction of Calling Name Presentation (CNAP) Service in Indian Telecommunication Network”, the trial and assessment of the implementation of CNAP service for 4G and above technologies has been initiated by Telecom Service Providers (TSPs). Rollout timelines for CNAP system depends upon the outcome of such trial and assessment.
- (b) By presenting the name of the caller to the users of telecommunication services, CNAP service aims to empower such users to take an informed decision while responding to a call including a potential spam or fraud call.
- (c) As per the deliberations undertaken by Department of Telecommunications with the concerned telecommunication service providers, all 2G telecommunication networks, presently operational in the country, do not support implementation of CNAP services.
