

**GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS
LOK SABHA
UNSTARRED QUESTION NO. 1740
TO BE ANSWERED ON 29.07.2026**

PASSENGER TRAFFIC DATA IN RAILWAYS

†1740. SHRI LALJI VERMA:

Will the Minister of RAILWAYS be pleased to state:

- (a) the details of passenger traffic data in Railways since the year, 2019, year and category- wise;**
- (b) the details of the steps taken by the Government to address the persistent problem of overcrowding in passenger trains;**
- (c) whether the Government has reduced the number or capacity of low-fare passenger trains and if so, the details thereof; and**
- (d) whether the Government proposes to attach additional new coaches to passenger trains to tackle the issue of severe overcrowding in the general class coaches of trains and if so, the details thereof?**

ANSWER

**MINISTER OF RAILWAYS, INFORMATION & BROADCASTING AND
ELECTRONICS & INFORMATION TECHNOLOGY**

(SHRI ASHWINI VAISHNAW)

(a) to (d): During last 7 years (2019-20 to 2025-26), total 4,105 Cr. Passengers travelled in Indian Railways which included 505 Cr. reserved and 3,600 Cr. unreserved class passengers (2020-21 & 2021-22 were COVID years).

On Indian Railways, the percentage of non-AC coaches is about 70%, while the percentage of non-AC seats is around 78% as compared to AC seats which is around 22%. The details are as under:

Table 1: Distribution of Coaches:

Type of Coaches	No. of Coaches	Percentage
Non-AC coaches (general and sleeper)	~62,000	~70%
AC coaches	~27,000	~30%
Total coaches	~89,000	100%

Table 2: Distribution of Seats:

Type of Seats	Number of Seats	Percentage
Non-AC Seats	~54 lakhs	~78%
AC Seats	~15 lakhs	~22%
Total Seats	~69 lakhs	100%

With a view to meet the demand of passengers travelling in unreserved coaches, Indian Railways (IR) have significantly increased the facilities for passengers demanding general class travel.

During the financial year 2024-25 alone, 1250 general coaches have been utilised in various long-distance trains to have at least 4 general class coaches. Similarly, during the year 2025-26 about 870 Coaches including 160 General Class have been utilised for permanent augmentation.

To cater to the travel demand of the low and middle income families, Indian Railways(IR) have taken up manufacturing of 17,000 non-AC coaches (general/sleeper).

Moreover, to provide greater accommodation for the passengers using General and non-AC Sleeper Coaches, the extant policy regarding composition of Mail/Express trains provides for 12 (Twelve) General class &

Sleeper class non- AC coaches and 08 (eight) AC-Coaches, in a train of 22 coaches, thereby providing greater accommodation for the passengers using General and non-AC Sleeper Coaches.

Further, to cater to the needs of passengers desirous of availing unreserved accommodation, Indian Railways (IR) operate unreserved non-AC passenger trains/ MEMU / EMU etc. for affordable travel, which are in addition to the unreserved accommodation (coaches) available in Mail/Express services.

Amrit Bharat service:

To provide affordable means of transportation to the low and middle income families, Indian Railways have introduced Amrit Bharat services that are fully non-AC modern trains. The present composition of Amrit Bharat consists of 11 General Class coaches, 8 Sleeper Class coaches, 01 Pantry Car and 02 Luggage cum Divyangjan coaches.

High Speed and enhanced Safety standards are the hallmarks of these trains with following enhanced features and amenities:

- **Better aesthetics of seat and berths with enhanced look & feel on the lines of Vande Bharat Sleeper.**
- **Jerk Free Semi-Automatic Couplers.**
- **Improved Crashworthiness in coaches by provision of crash tube.**
- **Provision of CCTV system in all coaches.**
- **Improved designs of toilets.**
- **Improved design of Ladder for ease of climbing on to the berth.**
- **Improved LED Light fitting & Charging Sockets.**
- **Provision of EP assisted braking system.**
- **Aerosol based fire suppression system in toilets and electrical cubicles.**

- **USB Type-A and Type-C mobile charging sockets.**
- **Emergency Talk Back system for two-way communication between Passenger and Guard/Train Manager.**
- **Non-AC pantry with enhanced heating capacity.**
- **Fully sealed gangways with quick release mechanism for easy attachment and detachment.**

As on 30.06.2026, the following 36 pairs Amrit Bharat Express services are being operated on the Indian Railways network:

SN	Train No. and Name
1	11015/11016 Lokmanya Tilak (T) - Saharsa Amrit Bharat Express
2	13697/13698 Gaya - Delhi Amrit Bharat Express
3	15293/15294 Muzaffarpur - Charlapalli Amrit Bharat Express
4	15557/15558 Darbhanga - Anand Vihar (T) Amrit Bharat Express
5	15561/15562 Darbhanga - Gomtinagar Amrit Bharat Express
6	15567/15568 BapudhamMotihari - Anand Vihar (T) Amrit Bharat Express
7	22361/22362 Rajendranagar (T) - New Delhi Amrit Bharat Express
8	13433/13434 SMVT Bengaluru - Malda Town Amrit Bharat Express
9	13435/13436 Malda Town - Gomtinagar Amrit Bharat Express
10	15133/15134 Chhapra - Anand Vihar (T) Amrit Bharat Express
11	14047/14048 Sitamarhi - Delhi Amrit Bharat Express
12	14627/14628 Saharsa - Chheharta Amrit Bharat Express
13	19623/19624 Madar - Darbhanga Amrit Bharat Express

14	16601/16602 Erode - Jogbani Amrit Bharat Express
15	19021/19022 Udhna - Brahmapur Amrit Bharat Express
16	15671/15672 Kamakhya - Rohtak Amrit Bharat Express
17	20609/20610 New Jalpaiguri - Tiruchchirappalli Amrit Bharat Express
18	16597/16598 SMVT Bengaluru - Alipurduar Amrit Bharat Express
19	11031/11032 Panvel - Alipurduar Amrit Bharat Express
20	16107/16108 Tambaram - Santragachi Amrit Bharat Express
21	13065/13066 Howrah - Anand Vihar (T) Amrit Bharat Express
22	22587/22588 Sealdah - Banaras Amrit Bharat Express
23	20603/20604 New Jalpaiguri - Nagercoil Amrit Bharat Express
24	15949/15950 Dibrugarh - Gomti Nagar Amrit Bharat Express
25	16121/16122 Tambaram - Thiruvananthapuram Central Amrit Bharat Express
26	16329/16330 Nagercoil - Mangaluru Amrit Bharat Express
27	17041/17042 Charlapalli - Thiruvananthapuram North Amrit Bharat Express
28	16619/16620 Podanur-Dhanbad Amrit Bharat Express
29	16357/16358 Nagercoil-Charlapalli Amrit Bharat Express
30	15673/15674 Charlapalli - Kamakhya Amrit Bharat Express
31	17065/17066 Charlapalli - Shalimar Amrit Bharat Express
32	22589/22590 Banaras- Hadapsar Amrit Bharat Express
33	22111/22112 Lokmanya Tilak(T)- Ayodhya Amrit Bharat Express
34	14663/14664 Amritsar- New Jalpaiguri Amrit Bharat Express

35	19725/19726 Khatipura- Darbhanga Amrit Bharat Express
36	11431/11432 Pune - Danapur Amrit Bharat Express

Waiting list pattern is monitored on regular basis. To cater to additional demand, various steps are taken such as running special trains, introduction of new trains, increase in frequency/extension of existing trains, augmentation of loads of existing trains on permanent basis etc. subject to operational feasibility. Further, waiting list limits have also been rationalised linking it to the extent of accommodation of that class available in that train.

Special Trains:

IR also operates Special train services during festivals, holidays, etc. to cater to the extra needs of passengers and supplement the accommodation available by regular services.

Accordingly, the number of Special trains operated across the Indian Railways network, to facilitate the passengers during Summer/winter vacations, festivals etc. are as below:

Year	No. of trips
2023-24	~40,500
2024-25	~85,400
2025-26	~80,500
