

**GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATIONS
DEPARTMENT OF POSTS**

**LOK SABHA
UNSTARRED QUESTION NO. 1644
ANSWERED ON 29TH JULY, 2026**

POSTAL SERVICES EXEMPT FROM GST

1644. SHRI BALASHOWRY VALLABHANENI:

Will the Minister of COMMUNICATIONS be pleased to state:

- (a) whether it is a fact that normal postal services are exempt from GST;
- (b) if so, the reasons for imposition of GST on Speed Post;
- (c) whether it is also true that some other postal services also attract GST;
- (d) if so, the details thereof; and
- (e) the steps taken/being taken by the Government to remove GST on all postal services to compete with private players and if so, the details thereof?

ANSWER

**MINISTER OF STATE FOR COMMUNICATIONS AND RURAL DEVELOPMENT
(DR. PEMMASANI CHANDRA SEKHAR)**

(a) to (d) Only following postal services served by Department of Posts are exempted from GST:

- i. Services provided by Department of Posts by way of Postcard, inland letter, book post, ordinary post (envelopes weighing less than 10 grams) are exempt from GST by virtue of Notification no. 12/2017- Central Tax (Rate) dated 28th June, 2017 amended by Notification no. 04/2022 Central Tax (Rate) dated 13th July, 2022 (effective from 18th July 2022).
- ii. Services of life insurance provided by Department of Posts are also exempted from GST by virtue of Notification no. 12/2017- Central Tax (Rate) dated 28th June, 2017 amended by Notification no. 16/2025 Central Tax (Rate) dated 17th September, 2025 (effective from 22nd September, 2025).
- iii. With the implementation of GST, the services that were previously subject to Service Tax became taxable under GST. Speed Post was one such service. All other postal services, except those specifically exempted under (i) and (ii) above, are subject to GST.

(e) Department of Posts has taken up the matter regrading exemption from GST on various postal services with the CBIC, Ministry of Finance through several communications. The proposal sought exemption from GST on International Postal Mail Services, namely Letters, Parcels, Tracked Service, and Express Mail Services (EMS)/Speed Post; Domestic Mail products including Book Packets, Pattern & Sample book packet containing periodicals, Book Packets containing printed books, Registered newspapers, and Letters up to 20 grams.
