GOVERNMENT OF INDIA
MINISTRY OF FINANCE
DEPARTMENT OF FINANCIAL SERVICES

LOK SABHA
UNSTARRED QUESTION No. 119

ANSWERED ON MONDAY, 20 JULY, 2026/ ASHADHA 29, 1948 (SAKA)

Performance of Public Sector General Insurance Companies

119. SHRI M K RAGHAVAN:

Will the Minister of FINANCE be pleased to state:

(a) whether the Government has taken note of the poor performance of Public sector general insurance companies in the country and if so, the details thereof;

(b) whether any steps have been taken/proposed to be taken by the Government to streamline the Human Resource Management System (HRMS) and promotion exams in public sector general insurance companies on par with that of public sector banks, if so, the details thereof;

(c) whether the Government has noticed that a large number of retired hands of public sector general insurance companies seek re-employment in private brokers and insurance regulators immediately post retirement;

(d) if so, the details of steps taken to prevent the retired executives from seeking employment in the private sector immediately post retirement;

(e) whether the appointment of Parametric insurance service provider by public sector general insurance companies has been done according to norms; and

(f) if so, the details thereof?

ANSWER

THE MINISTER OF STATE IN THE MINISTRY OF FINANCE
(SHRI PANKAJ CHAUDHARY)

(a) : The performance of the Public Sector General Insurance Companies (PSGICs) is as below:

Gross Direct Premium (GDP) (In ₹ Cr)

Particulars	National Insurance Company Limited	New India Assurance Company Limited	Oriental Insurance Company Limited	United India Insurance Company Limited	Public Sector Insurers Total
2023-24	15,114	36,997	18,289	19,853	90,252
2024-25	16,767	38,625	19,789	20,072	95,252
2025-26(P)	17,674	42,831	20,641	21,422	1,02,568

P- Provisional (Source : IRDAI)

Over the last 3 financial years, all four PSGICs have reported increase in gross direct premium. The combined premium of these 4 insurers has increased from Rs. 90,252 crore in FY23-24 to Rs. 1,02,568 crore during FY25-26 (P).

Profit after Tax (PAT) (In ₹ Cr)

Particulars	2023-24	2024-25	2025-26(P)
National Insurance Company Limited	-187	-483	-2,534
Oriental Insurance Company Limited	19	144	-4,061
United India Insurance Company Limited	-804	149	-4,839
New India Assurance Company Limited	1,129	988	1,384

P- Provisional (Source : IRDAI)

The profitability of the PSGICs exhibited a mixed trend during FY25-26. While New India Assurance Company Limited continued to remain profitable with an improved net profit of ₹1,384 crore, the other three insurers reported losses

(b) : PSGICs have implemented Human Resource Management System (HRMS) to digitize and streamline employee lifecycle processes such as leave, payroll, performance management, promotion, transfer, training and retirement benefits. Continuous improvements are being made in these systems to enhance transparency, efficiency and employee services.
Promotion policies, including promotion examinations wherever applicable, are governed by the Promotion Policy approved by the respective Board of the company. The companies periodically review these policies to align them with organizational requirements and to promote the best HR practices.

(c) (& (d) : Paragraph 49 [Commercial Employment after Retirement] of the General Insurance (Employees') Pension Scheme, 1995 governs the acceptance of commercial employment of retired employees of PSGICs. It allows commercial employment subject to certain conditions.

e) : Yes, the appointment of Parametric Insurance Service Providers by PSGICs has been made in accordance with the prescribed norms such as tender.

(f) : PSGICs have appointed two Parametric Insurance Service Providers

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