

**GOVERNMENT OF INDIA
MINISTRY OF HEALTH AND FAMILY WELFARE
DEPARTMENT OF HEALTH AND FAMILY WELFARE**

**LOK SABHA
STARRED QUESTION NO. *196
TO BE ANSWERED ON THE 31TH JULY, 2026**

FACILITIES FOR PATIENTS IN AIIMS

***196 DR. ANAND KUMAR:**

Will the **MINISTER OF HEALTH AND FAMILY WELFARE** be pleased to state:

- (a) whether the Government has assessed the waiting area and shelter facilities available for patients and their Kins/attendants arriving from far-flung areas in various All India Institutes of Medical Sciences (AIIMS) and Post Graduate Institutes (PGIs) in the country, if so, the details thereof;
- (b) whether the Government is aware that many patients and their relatives coming from farflung areas are forced to stay outside the hospital premises for days while waiting for treatment or appointments and encounter extreme heat, chilling cold and rain which imposes mental, physical and financial burdens on them, if so, the details thereof;
- (c) whether the Government proposes to provide larger waiting rooms, rest areas, drinking water, toilets and other necessary basic amenities for the convenience of the relatives/attendants of patients coming from far-flung areas; and
- (d) if so, the details thereof along with the proposed action plan, timeframe and financial provisions made in this regard?

**ANSWER
THE MINISTER OF HEALTH AND FAMILY WELFARE
(SHRI JAGAT PRAKASH NADDA)**

- (a) to (d) A Statement is laid on the Table of the House.

**STATEMENT REFERRED TO IN REPLY TO LOK SABHA
STARRED QUESTION NO. 196* FOR 31TH JULY, 2026**

(a) to (d) The All India Institutes of Medical Sciences (AIIMS) and Post Graduate Institutes (PGIs) have been providing basic amenities including waiting rooms, shelter facilities, clean drinking water, toilets and other amenities to the patients and their attendants. In addition, institutes have made provision for affordable, clean, safe and accessible accommodation facilities to the patients' attendants in their night shelters.

These institutes receive high patient load including referrals from various hospitals across the country. The new AIIMS are witnessing significant increase in Out-Patient Department (OPD) patients and In-Patient Department (IPD) admissions on account of continuous expansion in delivery of various healthcare services. Augmentation of night shelters, waiting areas etc. on account of increase in footfall is an ongoing process based on the actual patient load and requirements.
