GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATIONS
DEPARTMENT OF POSTS

LOK SABHA
UNSTARRED QUESTION NO. 1910
TO BE ANSWERED ON 11TH FEBRUARY, 2026

PROPOSED CLOSURE OF PAYYANANGADI POST OFFICE IN TIRUR AND TANUR NAGARAM BRANCH POST OFFICE, KERALA

1910. DR. M P ABDUSSAMAD SAMADANI:

Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether the Government is aware of the reported proposal to close the Payyanangadi Post Office functioning under the Tirur Postal Division and Tanur Nagaram Branch Post Office in Malappuram district of Kerala;

(b) if so, the reasons therefor, particularly in view of the fact that the said post office is a long standing and highly active public utility serving a densely populated area;

(c) whether the existence of a Head Post Office within a three-kilometre radius is the sole criterion being relied upon for such closure and if so, the details thereof;

(d) whether the Government proposes to review the applicability of such distance-based norms in densely populated States like Kerala and if so, the details thereof; and

(e) the steps taken or proposed to be taken to ensure continuity of essential postal services to senior citizens, small traders and other dependent sections in the area?

ANSWER

MINISTER OF STATE FOR COMMUNICATIONS AND RURAL DEVELOPMENT
(DR. PEMMASANI CHANDRA SEKHAR)

(a) There is no post office in Tirur Postal Division having the name of Payyanangadi Post office. Since Tanur Nagaram Non-Delivery Branch Post Office was not fulfilling the prescribed departmental norms, it has been merged with Tanur MBR Sub Post Office.

(b) Tanur Nagaram Non-Delivery Branch Post Office is situated at a distance of only 750 metres from Tanur MBR Sub Post Office. Moreover, all facilities available at Tanur Nagaram Non-Delivery Branch Post Office are also available at Tanur MBR Sub Post Office.

(c) Population, Distance and Income Norms exist in this regard. As such, distance is not the sole criterion for rationalization of Post Offices.

(d) No, Sir. There is no such proposal to review.

(e) Melas and Special drives are conducted for popularizing various products and services of India Post. The Department of Posts has been providing all essential postal services including mail delivery services as well as financial inclusion services through its extensive network of post offices and the same shall remain continued across the country to ensure continuity of essential postal services to senior citizens, small traders, and other dependent sections in the area.

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