

GOVERNMENT OF INDIA  
MINISTRY OF CIVIL AVIATION  
LOK SABHA  
UNSTARRED QUESTION NO. : 703  
(To be answered on the 21<sup>st</sup> July 2016)

ON-TIME PERFORMANCE OF AIR INDIA

703. SHRIMATI KOTHAPALLI GEETHA

Will the Minister of CIVIL AVIATION

नागर विमानन मंत्री

be pleased to state:-

- (a) whether Air India's on-time performance has been the poorest among all airlines in the country, if so, the details thereof for the last six months, airline-wise;
- (b) whether the pilots are reporting late due to various reasons including traffic jams and recently one Union Minister has expressed his displeasure on performance of Air India, if so, the details thereof;
- (c) whether the Government has ordered any enquiry on late reporting of pilots, if so, the details thereof and the action taken thereon; and
- (d) the steps being taken by the Government to avoid such inconvenience to the passengers at airports?

ANSWER

Minister of State in the Ministry of CIVIL AVIATION

नागर विमानन मंत्रालय में राज्य मंत्री

(Shri Jayant Sinha)

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(a): No, Madam. On-Time Performance (OTP) of scheduled domestic airlines including Air India, for four metro airports viz. Bangalore, Delhi, Hyderabad and Mumbai for the last six month is as annexed.

(b) and (c): Pilots report by the stipulated reporting time for their flights and any delay in their reporting is investigated and required action is taken. In the case of AI-544 of 28th June, 2016 the Pilot of the flight was stuck in traffic jam in Gurgaon. The company transport was sent for Pilot's pickup well before time, but was stuck in traffic jam and when the pilot was informed about his pickup status, he decided to come to the airport by his own transport but he also got held up in traffic jam and thereby got delayed for his scheduled flight.

(d): In case of flight delays/cancellation/ denied boarding, airlines are required to provide facilitation / compensation to the air travelers as per the conditions specified in Civil Aviation Requirements, Section-3, Series - M, Part - IV issued by DGCA.

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## Annexure to LSUSQ No.703

Month	Airlines	Total Departures	Flights on Time (STD+15)Min	Flights Delayed (STD+More Than 15 Min)	%on Time
Dec-15	Air India	4126	2591	1535	62.8%
	Go Air	2184	1731	453	79.3%
	Indigo	9418	7375	2043	78.3%
	Jet Airways & Jet Lite	7722	6063	1659	78.5%
	Spice jet	3481	2538	943	72.9%
	Air Costa	337	244	93	72.4%
	Air Asia	614	405	209	66.0%
	Vistara	1010	915	95	90.6%
	Air Pegasus	177	93	84	52.5%
Jan-16	Air India	4119	2677	1442	65.0%
	Go Air	2143	1489	654	69.5%
	Indigo	9643	7228	2415	75.0%
	Jet Airways & Jet Lite	7804	5882	1922	75.4%
	Spice jet	3514	2624	890	74.7%
	Air Costa	355	278	77	78.3%
	Air Asia	598	335	263	56.0%
	Air Asia	1010	875	135	86.6%
	OP	186	108	78	58.1%
Feb-16	Air India	3937	3076	861	78.1%
	Go Air	2052	1585	467	77.2%
	Indigo	9463	7842	1621	82.9%
	Jet Airways & Jet Lite	7469	6142	1327	82.2%
	Spice jet	3403	2645	758	77.7%
	Air Costa	317	261	56	82.3%
	Air Asia	542	410	132	75.6%
	Air Asia	990	898	92	90.7%
	OP	150	97	53	64.7%
Mar-16	Air India	4151	3343	808	80.5%
	Go Air	2257	1842	415	81.6%
	Indigo	10531	9141	1390	86.8%
	Jet Airways & Jet Lite	7943	6152	1791	77.5%
	Spice jet	3562	2995	567	84.1%
	Air Costa	274	224	50	81.8%
	Air Asia	635	527	108	83.0%
	Air Asia	1043	954	89	91.5%
	Air Pegasus	119	68	51	57.1%
Apr-16	Air India	4194	3327	867	79.3%
	Go Air	2308	1892	416	82.0%
	Indigo	10617	9396	1221	88.5%



May-16	Jet Airways & Jet Lite	7589	6319	1270	83.3%
	Spice jet	3559	2933	626	82.4%
	Air Costa	327	285	42	87.2%
	Air Asia	571	509	62	89.1%
	Air Asia	1100	934	166	84.9%
	Air Pegasus	174	125	49	71.8%
	Air India	4405	3271	1134	74.3%
	Go Air	2374	1798	576	75.7%
	Indigo	11306	9391	1915	83.1%
	Jet Airways & Jet Lite	7993	6577	1416	82.3%
	Spice jet	3854	3051	803	79.2%
	Air Costa	326	232	94	71.2%
	Air Asia	640	577	63	90.2%
	Air Asia	1243	1058	185	85.1%
Air Pegasus	174	108	66	62.1%	

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