

**Government of India
Ministry of Consumer Affairs, Food and Public Distribution
Department of Consumer Affairs**

**LOK SABHA
UNSTARRED QUESTION NO.435
TO BE ANSWERED ON 19.07.2016**

E-COMMERCE COMPLAINTS

435. SHRIMATI RAKSHATAI KHADSE:

Will the Minister of CONSUMER AFFAIRS, FOOD AND PUBLIC DISTRIBUTION be pleased to state:

- (a) whether the Government proposes to set up a panel/committee to deal with the complaints of the consumers against companies trading on e-commerce platforms and if so, the details thereof indicating the composition of the said committee; and
- (b) whether the Government proposes to frame rules and regulations for consumer protection on e-trading platforms and if so, the details thereof?

ANSWER

मिनिस्टर ऑफ़ कन्स्यूमर अफ़ेयर्स, फूड एंड पब्लिक डिस्ट्रिब्यूशन
क्या वह कृपया बता सकेंगे:

**THE MINISTER OF
CONSUMER AFFAIRS, FOOD AND PUBLIC DISTRIBUTION
(SHRI RAM VILAS PASWAN)**

(a) & (b) : No Madam. There is no such proposal, at present.
