

**GOVERNMENT OF INDIA  
MINISTRY OF COMMUNICATIONS  
DEPARTMENT OF POSTS**

**LOK SABHA  
UNSTARRED QUESTION NO.4117  
TO BE ANSWERED ON 10<sup>TH</sup> AUGUST, 2016**

**SELECTION OF VENDOR BY INDIA POST**

4117. SHRI SUMEDHANAND SARSWATI:  
SHRIMATI SANTOSH AHLAWAT:  
SHRI ANURAG SINGH THAKUR:

Will the Minister of COMMUNICATIONS be pleased to state:

- (a) whether the Department of Posts has selected vendors for different technology advancement projects and TCS, Sify and Reliance Communications are few of them and if so, the complete details thereof;
- (b) whether the vendor whose network used by postal department has failed to provide the needed net connectivity and the one which is managing the central server has also failed to ensure the smooth functioning of the post offices;
- (c) if so, the details thereof and the charges paid to both the entities; and
- (d) the steps the Government has taken/proposed to be taken to improve the digital services in Post Offices?

ANSWER

**THE MINISTER OF STATE (IC) OF THE MINISTRY OF COMMUNICATIONS &  
MINISTER OF STATE IN THE MINISTRY OF RAILWAYS  
(SHRI MANOJ SINHA)**

- (a) Yes, Madam.

IT Modernization Project of Department of Posts is being implemented through different segments. The details of segments and their respective vendors are furnished below:

Sl No	Name of segment	Vendors details	Date of signing the contract.
1	Change Management	M/s Tata Consultancy Services, Ltd.	25-06-2012
2	Rural System Integrator	M/s Infosys Ltd.	28-02-2013
3	Financial System Integrator	M/s Infosys Ltd.	09-08-2012

Contd...2/-

4	Rural Hardware	M/s TCIL as Lead Partner in Consortium with M/s RICOH India Ltd.	24-11-2014
5	Data Centre Facility	M/s Reliance Communications Infrastructure Ltd.	14-05-2012
6	Network Integrator	M/s Sify Technologies Ltd.	16-05-2012
7	Core System Integrator	M/s Tata Consultancy Services, Ltd.	15-04-2013

(b) No, Madam. The net connectivity and central server is functioning. So far 28213 locations have been networked under Single Wide Area Network and connected to Data Centre.

(c) BSNL and Sify are the vendors who are providing connectivity both for post offices and Central Server as Primary and Secondary network Service Provider. The expenditure made so far to Network Integrators is as follows:

- (1) BSNL Rs 33.36 Cr
- (2) M/s Sify Rs 208.42 Cr

(d) Connectivity provided to Post Offices is monitored on daily basis. Department has entered into Service Level Agreements with BSNL and M/s Sify, who are the service providers and payments are released after imposing due penalties

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