

**GOVERNMENT OF INDIA  
MINISTRY OF COMMUNICATIONS  
DEPARTMENT OF POSTS**

**LOK SABHA  
UNSTARRED QUESTION NO.3968  
TO BE ANSWERED ON 10<sup>TH</sup> AUGUST, 2016**

**POSTAL LIFE INSURANCE SCHEME**

†3968. SHRI ALOK SANJAR:

Will the Minister of COMMUNICATIONS be pleased to state:

- (a) the current status of the Postal Life Insurance policy in the country, State-wise including Madhya Pradesh;
- (b) the details of the claims lying pending in various post offices as on date, State-wise;
- (c) the steps taken/being taken by the Government for timely disposal of claims; and
- (d) the steps taken/being taken to promote Postal Life Insurance policy and to make it popular in the rural areas?

ANSWER

**THE MINISTER OF STATE (IC) OF THE MINISTRY OF COMMUNICATIONS &  
MINISTER OF STATE IN THE MINISTRY OF RAILWAYS  
(SHRI MANOJ SINHA)**

- (a) The current status of the Postal Life Insurance Policy in the country, State-wise including Madhya Pradesh is placed at **Annexure 'A'**.
- (b) The details of the claims lying pending in various post offices as on date, State-wise is placed at **Annexue 'B'**.
- (c) Receipt and disposal of claim cases is a continuous process. The following steps are taken for timely disposal of claims:
  - (i) Indexing and monitoring through 808 Central Processing Centres(CPC) in the country.
  - (ii) Regular review and monitoring at various levels to expedite settlement of claims.
- (d) Steps taken to promote Postal Life Insurance policy and to make it popular in rural area as follows:
  - (i) Organizing Postal Life Insurance/Rural Postal Life Insurance Melas in rural areas.
  - (ii) Publicity through various media such as advertisement in newspapers, television, outdoor publicity, radio jingles etc. and distribution of pamphlets amongst rural population through Gramin Dak Sevaks.

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**Details of PLI/RPLI policies and sum assured as on date**

Sl No.	Name of State	PLI		RPLI	
		No. of PLI policies as on date	Total Sum Assured of policies (Rs. in Crores)	No. of RPLI policies as on date	Total Sum Assured of policies (Rs. in Crores)
1	Arunachal Pradesh	19516	974.20	6792	135.84
2	Assam	130461	2642.27	415961	2625.72
3	Andhra Pradesh	313719	7172.35	3847879	11540.45
4	Bihar	119504	3044.76	813787	6000.25
5	Chhattisgarh	60630	1286.40	260909	993.79
6	Delhi	141255	4525.48	9442	115.59
7	Goa	27184	603.05	34357	237.94
8	Gujarat	345271	6979.48	314287	1877.76
9	Haryana	118335	2282.60	313480	1932.47
10	Himachal Pradesh	98794	1825.00	282133	1844.00
11	J & K	60705	997.94	119085	570.88
12	Jharkhand	100969	3177.92	667952	2843.02
13	Karnataka	499122	9860.00	1604663	8072.00
14	Kerala	167423	4352.99	725557	8879.73
15	Madhya Pradesh	178877	2922.00	827857	3554.00
16	Maharashtra	642038	10884.28	2486221	13534.92
17	Manipur	3266	304.20	7024	95.84
18	Meghalaya	5511	97.55	11347	70.41
19	Mizoram	5096	76.44	10407	78.05
20	Nagaland	3202	40.39	5736	38.55
21	Odisha	198496	4028.37	1041902	4795.07
22	Punjab	95406	1817.79	286061	2138.55
23	Rajasthan	225804	4170.60	1425192	4386.30
24	Sikkim	21359	304.50	66494	528.97
25	Tamil Nadu	511584	12194.00	3669013	16804.00
26	Telangana	182840	4270.20	1637975	5375.70
27	Tripura	9786	105.65	39255	151.17
28	Uttar Pradesh	316959	7179.00	1190396	5310.00
29	Uttarakhand	61391	1519.35	380237	2179.34
30	West Bengal	285749	5343.03	885687	8426.80
	<b>Total</b>	<b>4950252</b>	<b>104981.79</b>	<b>23387088</b>	<b>115137.11</b>

Contd...3/-

**Details of pending PLI/RPLI claim cases in various Post Offices as on date**  
**(Except Army Postal Services)**

Sl No.	Name of the State	PLI				RPLI			
		Death	Maturity	Surrender	Total	Death	Maturity	Surrender	Total
1	Arunachal Pradesh	32	Nil	1	33	7	Nil	Nil	7
2	Assam	1	9	1	11	2	6	4	12
3	Andhra Pradesh	177	218	316	711	433	1148	2435	4016
4	Bihar	2	23	13	38	13	53	34	100
5	Chhattisgarh	10	1	6	17	9	4	12	25
6	Delhi	19	23	9	51	Nil	Nil	1	1
7	Goa	Nil	2	10	12	1	Nil	6	7
8	Gujarat	96	276	103	475	77	51	161	289
9	Haryana	20	17	8	45	10	8	21	39
10	Himachal Pradesh	11	28	58	97	16	17	198	231
11	J & K	7	19	95	121	16	17	182	215
12	Jharkhand	15	38	43	96	31	235	110	376
13	Karnataka	137	218	453	808	140	131	787	1058
14	Kerala	13	77	29	119	35	147	44	226
15	Madhya Pradesh	13	140	16	169	11	310	61	382
16	Maharashtra	32	79	97	208	20	78	197	295
17	Manipur	25	3	5	33	2	5	Nil	7
18	Meghalaya	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil
19	Mizoram	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil
20	Nagaland	13	12	28	53	7	40	13	60
21	Odisha	56	144	121	321	94	184	632	910
22	Punjab	16	21	95	132	12	18	150	180
23	Rajasthan	37	45	31	113	44	21	165	230
24	Sikkim	Nil	Nil	Nil	Nil	Nil	Nil	5	5
25	Tamil Nadu	65	228	318	611	249	675	3388	4312
26	Telangana	48	95	130	273	87	311	636	1034
27	Tripura	19	2	1	22	22	1	5	28
28	Uttar Pradesh	41	21	143	205	32	20	290	342
29	Uttarakhand	14	18	3	35	19	65	18	102
30	West Bengal	79	149	161	389	51	231	343	625
	<b>Total</b>	<b>998</b>	<b>1906</b>	<b>2294</b>	<b>5198</b>	<b>1440</b>	<b>3776</b>	<b>9898</b>	<b>15114</b>

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