

**GOVERNMENT OF INDIA  
MINISTRY OF COMMUNICATIONS  
DEPARTMENT OF TELECOMMUNICATIONS**

**LOK SABHA  
UNSTARRED QUESTION NO.3931  
TO BE ANSWERED ON 10<sup>TH</sup> AUGUST, 2016**

**REAL-TIME INTERNET SPEED**

3931. DR. MANOJ RAJORIA:  
SHRIMATI KOTHAPALLI GEETHA:  
SHRI J.J.T. NATTERJEE:  
SHRI R. PARTHIPAN:

Will the Minister of COMMUNICATIONS be pleased to state:

- (a) whether Telecom Regulatory Authority of India (TRAI) has launched an application to help consumers to check real-time internet speed on their handsets and report the same to the regulator;
- (b) if so, the details thereof;
- (c) whether TRAI will leverage the data collected from subscribers to fix new Quality of Service (QoS) norms for data services; and
- (d) if so, the details thereof?

ANSWER

**THE MINISTER OF STATE (IC) OF THE MINISTRY OF COMMUNICATIONS &  
MINISTER OF STATE IN THE MINISTRY OF RAILWAYS  
(SHRI MANOJ SINHA)**

(a)&(b) TRAI has launched a mobile App named "TRAI My Speed". This application allows customers to measure their data speed experience and sends the results to TRAI server. The application captures and sends coverage, data speed and other network information along with device and location of the tests. The app does not send any personal user information. All results are reported anonymously.

This app is available for both Android and iOS platforms. The app could be downloaded from the mobile seva App store.

(c)&(d) At present TRAI has no plans to leverage the data collected from subscribers to fix new QoS norms for data services.

\*\*\*\*\*