

**GOVERNMENT OF INDIA
MINISTRY OF HEALTH AND FAMILY WELFARE
DEPARTMENT OF HEALTH AND FAMILY WELFARE**

**LOK SABHA
UNSTARRED QUESTION NO. 3327
TO BE ANSWERED ON 5TH AUGUST, 2016**

COMMUNITY HEALTH CENTRES

**3327. SHRIMATI RAMA DEVI:
SHRI LAXMI NARAYAN YADAV:**

Will the Minister of **HEALTH AND FAMILY WELFARE** be pleased to state:

- (a) whether the Government has put in place any system for grading of Community Health Centres (CHCs) functioning in the country;
- (b) if so, the details thereof along with the reasons therefor; and
- (c) the funds allocated as incentive to States on the basis of said grading during the last three years, State/UT-wise and the extent to which the said grading system has improved the quality of CHCs?

**ANSWER
THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND
FAMILY WELFARE
(SMT. ANUPRIYA PATEL)**

(a)&(b): The Ministry of Health and Family Welfare has initiated star rating of Community Health Centers (CHCs) in April, 2015. Further, it has been renamed as “Grading of CHCs” in June 2016. The main reason for grading of CHCs is to bring focus on key initiatives under National Rural Health Mission / National Health Mission and to encourage strengthening of health facilities. Grading of CHCs is based on monthly performance data and annual infrastructure data as uploaded on Health Management Information System (HMIS) portal. It is generated on quarterly basis.

The criteria to grade the CHCs are annexed.

(c) : Though under National Health Mission, there is a provision of 5% incentive or penalty based on the grading, yet the total amount of money provided as incentive to States/UTs depends on aggregated performance of nine parameters including grading. None of the States/UTs has received any incentive under this parameter.

From the data uploaded by the States/UTs on the HMIS portal it is observed that not eligible /not applicable CHCs for grading due to non- availability of data have declined from about 77% in 2014-15 to about 43% in 2015-16 while CHCs having 3 or higher grades have increased from about 15 % in 2014-15 to about 53% in 2015-16. This shows improvement in infrastructure, services and/or data reporting.

The criteria followed to grade the CHCs are given below:

1. Infrastructure data:

Category	Indicators/ Criteria	Grade
Human Resource & infrastructure	<i>Number of Doctors including specialists 2</i>	If CHC satisfies all the criteria under the category, it would be eligible for grading & will get 1 grade.
	<i>Number of Nurse and Auxiliary Nurse Midwife (ANM) 6</i>	
	<i>Number of laboratory technician 1</i>	
	<i>Availability of separate public utilities for males and females</i>	
	<i>Availability of operation theatre</i>	
	<i>Availability of standby power facility (generator)</i>	
Drugs and supplies	<i>Availability of 2 months supply of essential drugs</i>	CHC will get 1 grade for fulfilling all the criteria of this category.
	<i>Availability of 2 months supply of essential vaccines</i>	
	<i>Availability of 2 months supply of essential contraceptives</i>	
Service availability	<i>Availability of 24- hour delivery services including normal and assisted deliveries</i>	CHC will get 1 grade for fulfilling all the criteria of this category.
	<i>Availability of emergency care of sick children</i>	
	<i>Availability of essential laboratory services</i>	
Client orientation	<i>Availability of publicly displayed mechanism, whereby a complaint/grievance can be registered</i>	CHC will get 1 grade for fulfilling all the criteria of this category.
	<i>Availability of publicly displayed Citizen's charter</i>	
	<i>Provision of monitoring by Panchayati Raj Institutions /Zila Parishad / Rogi Kalyan Samiti</i>	

2. Performance / Service Utilization data :

Category	Indicators	Criteria (Non Hilly districts & States/UTs)	Criteria (Hilly* districts & North Eastern States; after incorporating 30% relaxation)	Grade
Service Utilization	<i>Number of deliveries conducted at the facility (Including Caesarean Sections)</i>	<i>100 per month</i>	<i>70 per month</i>	CHC will get 1 grade for fulfilling criteria for 4 out 5 indicators
	<i>Number of new IUCD Insertions at facility</i>	<i>3 per month</i>	<i>2 per month</i>	
	<i>Number of infants (0-11 months old) who are immunized with BCG vaccine</i>	<i>80 per month</i>	<i>56 per month</i>	
	<i>Number of inpatients in the CHC (IPD)</i>	<i>500 per month</i>	<i>350 per month</i>	
	<i>Out patients attendance (All)</i>	<i>750 per month</i>	<i>525 per month</i>	

***Hilly States:** - Himachal Pradesh, Jammu & Kashmir (except Srinagar), Uttarakhand (except Dehradun, Haridwar & Udham Singh Nagar).

Final grading of CHC is done after adding grades from all the above mentioned categories. The facility will not be considered for grading if data under the Infrastructure is not reported by the facility.
