

GOVERNMENT OF INDIA
MINISTRY OF CIVIL AVIATION
LOK SABHA
UNSTARRED QUESTION NO. : 3031
(To be answered on the 4th August 2016)

CHECK IN PROCESS AT IGI AIRPORT

3031. ADV. NARENDRA KESHAV SAWAIKAR

Will the Minister of CIVIL AVIATION

नागर विमानन मंत्री

be pleased to state:-

- (a) whether Delhi International Airport Ltd. (DIAL) introduced a system where portable hand held gadgets would facilitate the check-in process at the Indira Gandhi International (IGI) airport at New Delhi;
- (b) if so, the details thereof;
- (c) whether the new system have found to be commuter friendly and easy handling;
- (d) if so, whether the Government would consider extending the system in other international airports in the country and busy domestic airports also; and
- (e) if so, the details thereof ?

ANSWER

Minister of State in the Ministry of CIVIL AVIATION

नागर विमानन मंत्रालय में राज्य मंत्री

(Shri Jayant Sinha)

- (a) & (b): Yes Madam. Indigo Airlines, the highest passenger load carrier at Terminal 1 and Jet Airways & Vistara at Terminal 3 are already using hand-held check-in devices.
- (c): Yes Madam. As per the feedback received, there is a positive response to the facility from the passengers.
- (d) & (e): Government is always willing to consider new technologies to enhance better traveling experience to the passenger in consonance with the airport and airline operators.
