

**GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS**

**LOK SABHA
UNSTARRED QUESTION NO.2768
TO BE ANSWERED ON 03.08.2016**

RAIL TICKET RESERVATION CENTRES

†2768. SHRI VIKRAM USENDI:

Will the Minister of RAILWAYS be pleased to state:

- (a) the district-wise number of railway ticket reservation centres in the country;**
- (b) whether the Government has identified those areas where there is no reservation centre and passengers have to travel hundreds of kilometres for reservation;**
- (c) if so, the details thereof;**
- (d) whether the facility of reservation centre has been provided in the post offices of some districts in Chattisgarh and if so, the details thereof; and**
- (e) whether the above said reservation centres are functioning properly and if so, the details thereof?**

ANSWER

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS

(SHRI RAJEN GOHAIN)

(a) to (e) : A Statement is laid on the Table of the House.

STATEMENT REFERRED TO IN REPLY TO PARTS (a) TO (e) OF UNSTARRED QUESTION NO.2768 BY SHRI VIKRAM USENDI TO BE ANSWERED IN LOK SABHA ON 03.08.2016 REGARDING RAIL TICKET RESERVATION CENTRES

(a) : At present, railway ticket reservation facility is available at 3604 locations across the country. District-wise record is not maintained in the Passenger Reservation System.

(b) & (c): The computerised reservation centres are provided as per policy at District Headquarters, important hill stations/tourist & pilgrimage centres/post offices on the basis of proposals received from public/public representatives and the zonal railways as per technical feasibility and commercial justification. Additionally, online reserved ticketing has become very popular and about 58% of reserved tickets are now booked online by passengers from comfort of their homes. Hence, it is no longer required to travel to reservation office for booking of reserved accommodation on trains.

(a) & (e): Yes, Madam. At present, railway ticket reservation facility is working satisfactorily at 08 post offices in following locations in Chattisgarh:

Sl. No.	Name of Location	District
1	Jashpur Nagar	Jashpur Nagar
2	Korba	Korba
3	Bemetara	Bemetara
4	Baloda Bazar	Baloda Bazar
5	New Mantralaya	Raipur
6	Kanker	Kanker
7	Kawardha	Kawardha
8	Khairagarh	Rajnandgaon
