

**GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATIONS
DEPARTMENT OF TELECOMMUNICATIONS**

**LOK SABHA
UNSTARRED QUESTION NO.1741
TO BE ANSWERED ON 27TH JULY, 2016**

POOL OF TELECOM PROFESSIONALS

1741. SHRIMATI SANTOSH AHLAWAT:
SHRI OM PRAKASH YADAV:

Will the Minister of COMMUNICATIONS be pleased to state:

- (a) whether the leading telecom service providers/mobile carriers are creating a pool of industry specific professionals to fulfil the future manpower need;
- (b) if so, the details thereof;
- (c) whether the telecom companies are working with Telecom Sector Skill Council (TSSC) to train ITI students for the purpose; and
- (d) if so, the details thereof?

ANSWER

**THE MINISTER OF STATE (IC) OF THE MINISTRY OF COMMUNICATIONS &
MINISTER OF STATE IN THE MINISTRY OF RAILWAYS
(SHRI MANOJ SINHA)**

- (a) 'Yes Madam', few telecom service providers are creating a pool of industry specific professionals to fulfill their future manpower needs.
- (b) The details are submitted below :
 - (i) Reliance Jio Infocomm Limited (RJIL) has established tie-ups with more than 100 technical and 400 non-technical institutes to fulfill the manpower needs. RJIL has also undertaken various programs to impart required trainings and skill upgradation such as Graduate Engineer Program for more than 500 professionals and Sales Professional Program for more than 10,000 professionals.
 - (ii) Idea is in continuous process of creating the pool of industry specific professionals to fulfill their future manpower needs. Presently Idea is having 2702 Engineer level and 372 middle / higher level professionals on board for Mobility, NLD and ILD services.
 - (iii) SSTL (Sistema Shyam Tele Services) is working with ITIs across India and have already conducted 49 training sessions across 24 colleges covering 1500 candidates .

- (iv) BSNL/MTNL has telecom expertise / professionals for meeting future manpower. As such the direct recruits like Junior Engineers (erstwhile Telecom Technical Assistants), Junior Telecom officers are working at non executive and executive level who are groomed as telecom professionals to cater the needs of BSNL through induction training , in service training, seminars / workshops etc. from time to time.
 - (v) Remaining telecom service providers(TSP's) have undertaken various recruitment and training programs for telecom professionals with an objective of running and maintaining telecom network operations. All this pool of technically qualified manpower will be available to cater to the future needs of the Industry. TSPs have also informed Department of Telecommunications that periodic learning and capability upgradations are being given in association with relevant institutions so as to keep the manpower ready for technology evaluation.
- (c) 'Yes Madam', the telecom companies are working with TSSC (Telecom Sector Skill Council) to train ITI students.
- (d) The details are submitted below :

Seventeen roles in telecom industry have been identified by the telecom companies wherein minimum specified entry qualification is 'ITI / Diploma". All these roles have been promulgated as Qualification Packs / National Occupational Standards for the benefit of ITI students. Further, formal requests have also been initiated by TSSC to states for nomination of suitable ITIs to train the candidates on the promulgated qualification packs and match the industry needs.

Also, BSNL/MTNL has entered into MOU with TSSC and its training partner GISD (Global Institute of Skill Development - Delhi) as a part of Skill Development Training in Telecom domain for imparting training courses (NSQF Level-National Skill Qualification Framework) to the trainees / students of various levels.
