

**GOVERNMENT OF INDIA
MINISTRY OF TOURISM**

**LOK SABHA
UNSTARRED QUESTION NO.1301
ANSWERED ON 25.07.2016**

TOURIST HELP LINE

1301. SHRI B. VINOD KUMAR:

Will the Minister of TOURISM be pleased to state:

- (a) whether the Government has launched the 24x7 multilingual helpline to provide tourism related information and local assistance to foreign tourists visiting the country; and**
- (b) if so, the details thereof?**

ANSWER

**MINISTER OF STATE FOR TOURISM (INDEPENDENT CHARGE)
(DR. MAHESH SHARMA)**

(a) and (b): Yes, Madam. The Ministry of Tourism (MOT) has launched the 24x7 Toll Free Multi-Lingual Tourist Help Line in 12 Languages namely English, Hindi, Arabic, French, German, Italian, Japanese, Korean, Chinese, Portuguese, Russian and Spanish on 08.02.2016. The service is available on the toll free number 1-800-11-1363 or on short code 1363.
