GOVERNMENT OF INDIA MINISTRY OF CIVIL AVIATION LOK SABHA UNSTARRED QUESTION NO.: 827 (To be answered on the 28th April 2016)

DELAY IN AIR INDIA FLIGHTS

827. SHRI KALIKESH N. SINGH DEO

Will the Minister of CIVIL AVIATION नागर विमानन मंत्री

be pleased to state:-

- (a) the number of instances of delay in Air India flights due to manpower shortage in the last year;
- (b) whether Air India plans to have a 'reserve bench' of cabin crew to avoid such instances;
- (c) if so, the details thereof including compensation to be paid to them and timeline for implementation and if not, the reasons therefor; and
- (d) the current On-Time Performance (OTP) of Air India and the targeted OTP once 'reserve bench' is introduced?

ANSWER

Minister of State in the Ministry of CIVIL AVIATION नागर विमानन मंत्रातय में राज्य मंत्री

(Dr Mahesh Sharma)

- (a): There have been 316 instances of Delays due to Cabin Crew and Cockpit members during FY 2015-16.
- (b): Air India does not plan to have a reserve bench.
- (c): Does not arise in view of (b) above.
- (d): The OTP of Air India was 83% in March 2016.