

GOVERNMENT OF INDIA  
MINISTRY OF CIVIL AVIATION  
LOK SABHA  
UNSTARRED QUESTION NO. : 787  
(To be answered on the 28<sup>th</sup> April 2016)

REDUCTION IN AIR FARE

787. SHRI SUSHIL KUMAR SINGH

Will the Minister of CIVIL AVIATION

नागर विमानन मंत्री

be pleased to state:-

- (a) whether the Air India and Private Airlines in the country have decided to reduce air fare during the forth coming summer vacations if so, the details thereof;
- (b) the steps being taken by the Government to provide quality services by public and private sector airlines in the country; and
- (c) whether any survey has been conducted by the Government regarding facilities being provided to the air passengers and the income/loss made by the public and private airlines in the country during the last three years and if so, the details thereof?

ANSWER

Minister of State in the Ministry of CIVIL AVIATION

नागर विमानन मंत्रालय में राज्य मंत्री

(Dr Mahesh Sharma)

(a): No, Madam.

(b): With regard to quality of service, Government has not issued any guidelines. However, passengers can convey their grievances about services of airlines to DGCA on its website for taking up with the respective airlines.

(c): No such survey has been carried out by the Government. Services to be provided to the passengers is the commercial matter of the airlines which they provide to attract the passengers in a competitive aviation market. If the passenger is not satisfied with the services of the airlines or airlines fail to fulfill passengers amenities/obligations, the passenger may file complain to the statutory bodies set up under relevant applicable laws. The income/loss incurred by public and private airlines is as annexed.

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## FINANCIAL SUMMARY OF SCHEDULED INDIAN CARRIERS FOR LAST THREE YEARS

(RS IN MILLION)

AIRLINE	OPERATING REVENUE			OPERATING EXPENSES			OPERATING RESULT		
	2012-13	2013-14	2014-15 #	2012-13	2013-14	2014-15 #	2012-13	2013-14	2014-15 #
<b>NATIONAL CARRIERS</b>									
AIR INDIA	1,60,721.10	1,90,934.90	2,06,131.60	1,98,349.90	2,23,488.50	2,26,854.40	-37,628.80	-32,553.60	-20,722.80
AI EXPRESS	15,610.40	20,696.10	22,948.20	16,892.30	19,968.40	19,597.60	-1281.90	727.70	3,350.60
ALLIANCE AIR	2,811.40	2,423.90	2,279.50	4,132.60	4,178.20	3,034.00	-1321.20	-1,754.30	-754.50
<b>TOTAL</b>	<b>1,79,142.9</b>	<b>2,14,054.90</b>	<b>2,31,359.30</b>	<b>2,19,374.8</b>	<b>2,47,635.10</b>	<b>2,49,486.00</b>	<b>-40,231.90</b>	<b>-33,580.20</b>	<b>-18,126.70</b>
<b>PRIVATE SCHEDULED DOMESTIC AIRLINES</b>									
JET AIRWAYS	1,70,916.32	1,72,325.05	1,95,606.05	1,69,690.47	2,01,072.50	2,15,030.10	1,225.85	-28,747.45	-19,424.04
JET LITE(P)	19,806.68	16,909.95	14,299.36	22,274.69	21,455.96	16,775.22	-2,468.01	-4,546.01	-2,545.86
GO AIR	22,259.33	25,323.79	30,664.24	21,408.35	24,226.81	28,715.82	850.98	1,096.98	1,948.43
SPICE JET	56,006.78	63,042.33	52,015.25	58,804.93	73,036.82	60,884.99	-2,798.15	-9,994.49	-8,869.74
INDIGO	92,030.80	1,11,165.84	1,39,253.36	84,072.90	1,08,466.91	1,23,578.64	7,957.90	2,698.93	15,674.72
AIR COSTA	*	511.04	3,268.62	*	1,206.58	4,571.57	*	-695.54	-1,302.96
AIR ASIA	**	**	1,551.87	**	**	2,885.01	**	**	-1,333.14
VISTARA	***	***	691.28	***	***	2,681.94	***	***	-1,990.66
<b>TOTAL</b>	<b>3,61,019.9</b>	<b>3,89,278.00</b>	<b>4,37,280.03</b>	<b>3,56,251.34</b>	<b>4,29,465.57</b>	<b>4,55,123.29</b>	<b>4,768.57</b>	<b>-40,187.58</b>	<b>-17,843.26</b>
<b>GRAND TOTAL</b>	<b>5,40,162.8</b>	<b>6,03,332.90</b>	<b>6,68,639.33</b>	<b>5,75,626.14</b>	<b>6,77,100.67</b>	<b>7,04,609.29</b>	<b>-35,463.33</b>	<b>-73,767.78</b>	<b>-35,969.96</b>

\*Operation started since October 2013

\*\* Operation started since June 2014

\*\*\*Operation started since January 2015

# Provisional