

GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY
(DEPARTMENT OF ELECTRONICS & INFORMATION TECHNOLOGY)

LOK SABHA

UNSTARRED QUESTION NO. 465
TO BE ANSWERED ON: 27.04.2016

ESTABLISHMENT OF BPOs

465 SHRI S. SELVAKUMARA CHINNAYAN:
SHRI PRAHLAD SINGH PATEL:
SHRI C. MAHENDRAN:
SHRI RAM MOHAN NAIDU KINJARAPU:

Will the Minister of Communications & Information Technology be pleased to state: -

- (a) whether the Government has launched a new scheme for establishment of BPOs in India;
- (b) if so, the number of BPOs set up in each State, State-wise;
- (c) the budget for the scheme and its current status of implementation;
- (d) the number of jobs which would be generated through the scheme;
- (e) the time by which the BPOs will be operational; and
- (f) the agencies selected for running these BPOs, State-wise?

ANSWER

MINISTER FOR COMMUNICATIONS AND INFORMATION TECHNOLOGY
(SHRI RAVI SHANKAR PRASAD)

(a) to (f): The Government has approved India BPO Promotion Scheme (IBPS) for promotion of BPO/ITES operations across the country including small towns and rural areas, with an outlay of about Rs.493 crores during the remaining period of 12th Five Year Plan i.e., upto 31.03.2017, for creation of employment opportunities for about 1,45,000 persons and balanced growth of Information Technology & Information Technology Enabled Services (IT/ITES) sector in each State. About 48300 seats have been planned with distribution across State(s)/UT(s) based on population percentage as per Census 2011, excluding metro cities viz. Bangalore, Chennai, Hyderabad, Kolkata, Mumbai, NCR (Delhi, Gurgaon, Noida, Faridabad), and Pune and States of North East Region (NER). The detailed State-wise seat allocation is at Annexure.

The IBPS involves 2 stage approach: 1. Expression of Interest 2. Open bidding through Request for Proposal (RFP). The first stage, the Expression of Interest (EOI) was completed on 31st August 2015 which has received encouraging response. In the EOI stage, 78 companies have shown interest to setup BPO/ITES operations at 190 locations across the country for about 1,25,000 seats against the projected 48,300 seats.

The scheme was launched by Hon'ble MCIT on 28th December 2015 during Good Governance Week. The Software Technology Parks of India (STPI), an autonomous society

under the Department of Electronics and Information Technology (DeitY), Government of India, has been designated as the Nodal Agency for implementation of the IBPS. For selection of companies under IBPS, online bidding, to ensure transparency and easy access, through Request For Proposal (RFP) document is scheduled to be published by STPI.

Annexure

IBPS BPO Seats Distribution across State(s)/UT(s) based on population % as per Census 2011				
State/UT	Population	Population %	Seats by population %	Seats Rounded-off to nearest hundred
Andhra Pradesh	493,86,799	4.56	2,189	2200
Bihar	1040,99,452	9.61	4,615	4600
Chhattisgarh	255,45,198	2.36	1,132	1100
Goa	14,58,545	0.13	65	100
Gujarat	604,39,692	5.58	2,679	2700
Haryana*	230,44,841	2.13	1,022	1000
Himachal Pradesh	68,64,602	0.63	304	300
Jammu & Kashmir	125,41,302	1.16	556	600
Jharkhand	329,88,134	3.05	1,462	1500
Karnataka*	525,95,898	4.86	2,333	2300
Kerala	334,06,061	3.09	1,481	1500
Madhya Pradesh	726,26,809	6.71	3,219	3200
Maharashtra*	889,10,077	8.21	3,941	3900
Orrisa	419,74,218	3.88	1,861	1900
Punjab	277,43,338	2.56	1,230	1200
Rajasthan	685,48,437	6.33	3,039	3000
Telangana*	274,44,644	2.53	1,214	1200
Tamilnadu*	634,51,020	5.86	2,813	2800
Uttar Pradesh*	1991,69,960	18.39	8,827	8800
Uttarakhand	100,86,292	0.93	447	400
West Bengal*	771,63,579	7.13	3,422	3400
Andaman & Nicobar Island	3,80,581	0.04	17	100
Chandigarh	10,55,450	0.10	47	100
Dadra & Nagar Haveli	3,43,709	0.03	15	100
Daman & Diu	2,42,911	0.02	11	100
Lakshadweep	64,429	0.01	3	100
Puducherry	12,47,953	0.12	55	100
Total	10828,23,931	100.00	48,000	48,300
Note: 1. Total 48,000 seats have been distributed based on population percentage among				

States/UTsas per Census 2011, and then rounded-off to nearest 100.

2. Minimum seats support for a State/UT = 100

3. *Population of all the States of North East Region and Urban Agglomeration Population of certain cities [Bengaluru, Chennai, Delhi-NCR (Gurgaon, Faridabad, Noida), Hyderabad, Kolkata, Mumbai, Pune] is subtracted from the respective State's Population and subsequently from overall population of Country.