GOVERNMENT OF INDIA MINISTRY OF RAILWAYS

LOK SABHA UNSTARRED QUESTION NO. 2772 TO BE ANSWERED ON 11.05.2016

PRODUCTS AT MORE THAN MRP BY HAWKERS

†2772. SHRI HARISHCHANDRA CHAVAN: SHRIMATI SAKUNTALA LAGURI:

Will the Minister of RAILWAYS be pleased to state:

- (a) whether the Railways has identified those hawkers who sell items over and above maximum retail price at the railway stations;
- (b) if so, the number of such hawkers, zone-wise; and
- (c) the action taken against them so far, zone-wise and the outcome thereof?

ANSWER

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI MANOJ SINHA)

(a) to (c): Concerted efforts have been made by Railways to check incidents of overcharging by hawkers selling food items at railway stations through increased surprise and periodic inspections by Railway officials at various levels. However, about 672 complaints related to overcharging of food items have been reported during the last year (i.e. 01.01.2015 to 31.12.2015). Zone-wise details of these complaints along with the action taken thereon are appended.

APPENDIX REFERRED TO IN REPLY TO PARTS (a) TO (c) OF UNSTARRED QUESTION NO. 2772 BY SHRI HARISHCHANDRA CHAVAN AND SHRIMATI SAKUNTALA LAGURI TO BE ANSWERED IN LOK SABHA ON 11.05.2016 REGARDING PRODUCTS AT MORE THAN MRP BY HAWKERS

(a) to (c): Zone-wise details of complaints related to overcharging of food items at railway stations and action taken thereon during the last year (i.e. 01.01.2015 to 31.12.2015) are as under:-

Zonal Railway	Total Number of Complaints	Action Taken							
		Fined	Warned	Termination	Suitably Advised	Not Substan- tiated	D & AR Action	Any Other	Total
Central	61	37	5	0	1	5	1	12	61
East Central	154	119	10	0	11	0	12	2	154
East Coast	9	6	2	0	1	0	0	0	9
Eastern	2	0	0	0	0	0	0	2	2
North Central	41	31	3	0	0	3	0	4	41
North Eastern	44	32	3	0	0	8	1	0	44
Northeast Frontier	1	1	0	0	0	0	0	0	1
Northern	90	70	6	0	4	7	2	1	90
North Western	9	8	0	0	1	0	0	0	9
South Central	27	17	0	0	7	1	0	2	27
South East Central	13	7	3	0	1	2	0	0	13
South Eastern	2	2	0	0	0	0	0	0	2
Southern	61	21	7	0	21	2	0	10	61
South Western	15	7	2	0	2	0	0	4	15
West Central	61	41	12	0	2	2	0	4	61
Western	82	73	5	0	0	3	0	1	82
GRAND TOTAL	672	472	58	0	51	33	16	42	672
