

**GOVERNMENT OF INDIA
MINISTRY OF CIVIL AVIATION
LOK SABHA
UNSTARRED QUESTION NO. : 1923
(To be answered on the 5th May 2016)**

DELAY/CANCELLATION OF FLIGHTS

1923. **SHRI P.R. SUNDARAM**

Will the Minister of CIVIL AVIATION

नागर विमानन मंत्री

be pleased to state:-

- (a) whether a large number of flights of public and private airlines have been cancelled, re-scheduled, diverted and delayed during the last three years and the current year;
- (b) if so, the details of such flights during the said period, airline-wise including Air India along with the reasons therefor and the losses incurred by airlines as a result thereof and the compensation paid to the passengers for flight delays and cancellations, airline/year-wise;
- (c) whether any flights of Air India have also been delayed due to cabin crew failing the pre-flight medical tests during the said period and if so, the details thereof;
- (d) whether the Government has made it mandatory for the airlines to submit data on the number of cases of denied boarding, cancellations and delays on a monthly basis; and
- (e) if so, the details thereof and the measures taken or being taken by the Government to avoid flight delays and cancellations?

ANSWER

Minister of State in the Ministry of CIVIL AVIATION

नागर विमानन मंत्रालय में राज्य मंत्री

(Dr Mahesh Sharma)

(a) and (b): Generally scheduled airlines operate their flights as per approved schedule. However, at times the flights are delayed/cancelled due to technical, operational, commercial, weather and miscellaneous reasons which are beyond the control of the airlines. As submitted by the airlines, airline wise details of the flights delayed and cancelled including Air India during the year 2013, 2014, 2015 & 2016 (Up to March) is placed at Annexure-I.

Rescheduling & diversion is carried out at airport level and flight wise data in this regard is not being maintained by DGCA.

Airlines wise details with regard to compensation paid to the passengers due to cancellation & delay of flight beyond 02 hours for the year 2014 (July onwards), 2015 & 2016 (Up to March) is placed at Annexure-2. Data prior to July 2014 is not maintained. Losses incurred by the airlines due to cancellation, delay, rescheduling & diversion are not being maintained by DGCA.

(c):- Total five flights were delayed on account of Cabin Crew Failed in Pre-Flight Medical Test during the period 01 March, 2013 to 30 April, 2016.

(d): In accordance with the Civil Aviation Requirement Section 3, Series M, Part IV, airlines are required to submit data on number of cases of denied boarding, cancellations and delays along with the status on a monthly basis to this office.

(e): Consolidated details of cases of denied boarding, cancellations and delays along with the amount spent on facilities and compensation for the year 2014 (July onwards), 2015 & 2016 (Up to March) is placed at Annexure-3. To avoid flight delays and cancellation DGCA has issued Air Transport Circular 02 of 2013 on "Procedure to be followed on mitigate flight delays" (Annexure-4).

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Airline wise details of number of flights dealed during 2013 - 2016 (upto March)

Airline	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13	Jul-13	Aug-13	Sep-13	Oct-13	Nov-13	Dec-13
Indigo	1073	481	263	247	318	296	784	633	330	659	1099	1682
Jet	1751	976	641	386	551	614	1390	1069	669	896	1215	1627
Air Inda	2043	918	758	409	412	558	988	857	743	1067	1328	1568
Go Air	376	205	150	101	167	124	293	314	240	248	503	641
Spicejet	1240	1245	699	717	834	843	602	482	420	745	1095	1102
Grand Total	6483	3825	2511	1860	2282	2435	4057	3355	2402	3615	5240	6620

Airline	Jan-14	Feb-14	Mar-14	Apr-14	May-14	Jun-14	Jul-14	Aug-14	Sep-14	Oct-14	Nov-14	Dec-14
Indigo	1901	1262	660	646	847	673	936	840	747	548	434	1836
Jet	2183	1326	1037	988	1230	1013	1128	777	975	1328	732	2024
Air Inda	1734	1130	1016	754	864	944	942	1025	941	1483	1078	1634
Go Air	778	434	358	346	501	545	381	332	321	256	265	557
Spicejet	1238	826	603	511	714	765	992	846	758	706	733	962
Grand Total	7834	4978	3674	3245	4156	3940	4379	3820	3742	4321	3242	7013

Airline	Jan-15	Feb-15	Mar-15	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15
Indigo	2185	1240	1055	1475	1811	1536	1228	863	801	986	1655	2043
Jet	2462	1644	1150	1202	1260	1583	1507	1094	907	1137	1706	1659
Air Inda	1939	1081	767	743	942	983	1111	992	703	1033	1123	1535
Go Air	695	463	421	335	458	463	444	348	347	348	545	453
Air Asia				0	42	57	68	70	64	78	109	209
Air Costa				23	68	49	72	24	33	41	32	93
Air Pegasus				0	4	1	4	11	44	47	69	84
Spicejet	1208	525	478	530	834	1139	1115	698	445	429	798	943
Vistara				22	10	32	51	39	45	56	77	95
Grand Total	8489	4953	3871	4330	5429	5843	5600	4139	3389	4155	6114	7114

Airline	Jan-16	Feb-16	Mar-16
Indigo	2415	1621	1390
Jet	1922	1327	1791
Air Inda	1442	861	808
Go Air	654	467	415
Air Asia	263	132	108
Air Costa	77	56	50
Air Pegasus	78	53	51
Spicejet	890	758	567
Vistara	135	92	89
Grand Total	7876	5367	5269

Airline wise details of number offlights cancelled during 2013 - 2016 (upto March)

Airline	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13	Jul-13	Aug-13	Sep-13	Oct-13	Nov-13	Dec-13
Air India	269	133	52	195	56	158	138	145	123	98	50	100
Costa										68	0	0
Go Air	59	27	10	4	14	15	37	54	55	94	61	121
IndiGo	90	17	38	11	7	10	34	79	29	69	41	149
Jet Airways	171	108	38	29	65	123	69	59	84	123	63	173
JetLite	40	32	27	16	12	17	37	25	35	39	16	36
Religare	48	2	67									
Spicejet	270	150	180	87	84	126	127	119	122	158	138	154
Grand Total	947	469	412	342	238	449	442	481	448	649	369	733

Airline	Jan-14	Feb-14	Mar-14	Apr-14	May-14	Jun-14	Jul-14	Aug-14	Sep-14	Oct-14	Nov-14	Dec-14
Air India	196	84	62	62	42	75	178	347	189	115	159	232
Air Asia						0	0	0	0	0	12	10
Costa	9	0	2	3	0	0	34	16	52	20	0	0
Go Air	108	43	36	17	19	38	19	7	14	35	14	53
IndiGo	253	62	30	8	5	16	30	48	68	371	21	224
Jet Airways	246	137	105	43	42	193	70	121	71	0	0	0
JetLite	39	16	36	8	15	42	32	12	16	0	0	0
Spicejet	161	135	151	94	70	65	35	57	87	59	1416	2808
Grand Total	1012	477	422	235	193	429	398	608	497	600	1622	3327

Airline	Jan-15	Feb-15	Mar-15	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15
Air India	244	73	129	126	38	110	90	95	161	52	58	187
Air Asia	18	8	6	0	0	2	3	0	3	0	0	6
Air Pegasus					0	2	6	18	82	17	4	52
Costa	22	0	0	50	113	4	46	7	13	57	155	118
Go Air	78	27	15	17	5	14	18	18	2	29	27	65
IndiGo	179	23	54	5	1	18	20	37	1	33	68	384
Jet Airways	0	0	0	0	0	121	0	0	0	0	0	0
JetLite	0	0	0	0	0	4	0	0	0	0	0	0
Spicejet	221	51	107	42	40	81	34	49	6	10	12	26
Trujet								18	14	74	10	6
Vistara	4	9	3	0	0	2	4	2	0	6	0	6
Grand Total	766	191	314	240	197	358	221	244	282	278	334	890

Airline	Jan-16	Feb-16	Mar-16
Air India	149	51	72
Air Asia	6	0	0
Air Pegasus	52	64	192
Costa	99	172	136
Go Air	23	8	9
IndiGo	189	28	13
Jet Airways	0	0	0
JetLite	0	0	0
Spicejet	41	27	23
Trujet	6	6	16
Vistara	8	2	0
Grand Total	573	358	461

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Airlines wise details of Compensation paid in account of
Denied Boarding, Cancellation & Delay beyond
July (2014)

S. No	Airline	Cancellations		Delays Beyond 2 Hrs	
		No. of Pax Affected	Status of Facilities & Compensation (Lakhs)	No. of Pax Affected	Status of Facilities (Lakhs)
1	Air India	3630	19.66	15078	20.96
2	Jet Airways & JetLite	1158	17.2	1126	Nil
3	Spicejet	1435	0.37	638	0.17
4	Go Air	112		368	Nil
5	Indigo	Nil	Nil	4280	Nil
6	Air Costa	684	0.77	211	0.39
7	Air Asia	Nil	Nil	Nil	Nil

August (2014)

S. No	Airline	Cancellations		Delays Beyond 2 Hrs	
		No. of Pax Affected	Status of Facilities & Compensation (Lakhs)	No. of Pax Affected	Status of Facilities (Lakhs)
1	Air India	6448	28.58	25235	27
2	Jet Airways & JetLite	1566	5.72	1920	Nil
3	Spicejet	1089	0.37	493	0.29
4	Go Air	Nil	Nil	486	Nil
5	Indigo	Nil	Nil	5054	Nil
6	Air Costa	272	0.88	555	1.38
7	Air Asia	Nil	Nil	161	0.33

September (2014)

S. No	Airline	Cancellations		Delays Beyond 2 Hrs	
		No. of Pax Affected	Status of Facilities & Compensation (Lakhs)	No. of Pax Affected	Status of Facilities (Lakhs)
1	Air India	5626	43.2	18346	22.83
2	Jet Airways & JetLite	2055	1.47	1349	Nil
3	Spicejet	1466	0.99	927	0.72
4	Go Air	Nil	Nil	1418	Nil
5	Indigo	Nil	Nil	1433	Nil
6	Air Costa	980	12.84	328	0.57
7	Air Asia	Nil	Nil	453	0.72

October (2014)

S. No	Airline	Cancellations		Delays Beyond 2 Hrs	
		No. of Pax Affected	Status of Facilities & Compensation (Lakhs)	No. of Pax Affected	Status of Facilities (Lakhs)
1	Air India	3734	38.58	50733	67
2	Jet Airways & JetLite	2324	4.34	4684	Nil
3	Spicejet	1530	0.79	1635	1.13
4	Go Air	Nil	Nil	981	Nil
5	Indigo	Nil	Nil	3033	Nil
6	Air Costa	2148	14.49	Nil	Nil
7	Air Asia	Nil	Nil	905	1.27

November (2014)

S. No	Airline	Cancellations		Delays Beyond 2 Hrs	
		No. of Pax Affected	Status of Facilities & Compensation (Lakhs)	No. of Pax Affected	Status of Facilities (Lakhs)
1	Air India	4242	35.61	27200	32.88
2	Jet Airways & JetLite	1254	10.02	2184	Nil
3	Spicejet	3290	1.19	2286	1.62
4	Go Air	Nil	Nil	518	Nil
5	Indigo	Nil	Nil	562	Nil
6	Air Costa	Nil	Nil	Nil	Nil
7	Air Asia	225	0.97	1451	1.52

December (2014)

S. No	Airline	Cancellations		Delays Beyond 2 Hrs	
		No. of Pax Affected	Status of Facilities & Compensation (Lakhs)	No. of Pax Affected	Status of Facilities (Lakhs)
1	Air India	9543	87.24	93093	106.36
2	Jet Airways & JetLite	8828	10.04	7829	Nil
3	Spicejet	3290	1.66	2286	2.26
4	Go Air	Nil	Nil	1094	Nil
5	Indigo	Nil	Nil	58449	Nil
6	Air Costa	Nil	Nil	493	2.1
7	Air Asia	288	0.02	1663	1.13

January (2015)

S. No	Airline	Cancellations		Delays Beyond 2 Hrs	
		No. of Pax Affected	Status of Facilities & Compensation (Lakhs)	No. of Pax Affected	Status of Facilities (Lakhs)
1	Air India	7893	52.25	96232	104.62
2	Jet Airways & JetLite	6168	11.53	11666	Nil
3	Spicejet	3199	2.26	1780	1.75
4	Go Air	Nil	Nil	1487	Nil
5	Indigo	Nil	Nil	75034	Nil
6	Air Costa	100	6.2	713	2.95
7	Air Asia	2509	7.48	2579	5.46
8	Vistara	Nil	Nil	Nil	Nil

February (2015)

S. No	Airline	Cancellations		Delays Beyond 2 Hrs	
		No. of Pax Affected	Status of Facilities & Compensation (Lakhs)	No. of Pax Affected	Status of Facilities (Lakhs)
1	Air India	5706	33.53	30746	33.99
2	Jet Airways & JetLite	731	1.95	5728	Nil
3	Spicejet	1844	1.67	1920	1.97
4	Go Air	Nil	Nil	829	Nil
5	Indigo	Nil	Nil	11782	Nil
6	Air Costa	Nil	Nil	268	0.8
7	Air Asia	690	7.04	6105	11.92
8	Vistara	82	0.71	61	0.12

March (2015)

S. No	Airline	Cancellations		Delays Beyond 2 Hrs	
		No. of Pax Affected	Status of Facilities & Compensation (Lakhs)	No. of Pax Affected	Status of Facilities (Lakhs)
1	Air India	5174	28.76	18528	28.66
2	Jet Airways & JetLite	2640	6.6	2801	Nil
3	Spicejet	2960	2.08	2265	2.45
4	Go Air	Nil	Nil	749	Nil
5	Indigo	Nil	Nil	9249	Nil
6	Air Costa	Nil	Nil	Nil	Nil
7	Air Asia	1	0.08	271	0.39

April (2015)

S. No	Airline	Cancellations		Delays Beyond 2 Hrs	
		No. of Pax Affected	Status of Facilities & Compensation (Lakhs)	No. of Pax Affected	Status of Facilities (Lakhs)
1	Air India	5667	28.31	24181	35.12
2	Jet Airways & JetLite	3701	7.18	3285	Nil
3	Spicejet	2420	2.2	2453	3.06
4	Go Air	67	Nil	1177	Nil
5	Indigo	Nil	Nil	13627	Nil
6	Air Costa	738	9.74	278	1.96
7	Air Asia	Nil	Nil	Nil	Nil
8	Vistara	Nil	Nil	98	0.19

May (2015)

S. No	Airline	Cancellations		Delays Beyond 2 Hrs	
		No. of Pax Affected	Status of Facilities & Compensation (Lakhs)	No. of Pax Affected	Status of Facilities (Lakhs)
1	Air India	1671	9.44	20826	30.63
2	Jet Airways & JetLite	1731	9.94	2156	Nil
3	Spicejet	1540	1.63	2550	3.1
4	Go Air	136	Nil	1780	Nil
5	Indigo	Nil	Nil	6307	Nil
6	Air Costa	990	7.35	774	1.01
7	Air Asia	Nil	Nil	578	0.72
8	Vistara	Nil	Nil	Nil	Nil
9	Air Pegasus	Nil	Nil	63	Nil

June (2015)

S. No	Airline	Cancellations		Delays Beyond 2 Hrs	
		No. of Pax Affected	Status of Facilities & Compensation (Lakhs)	No. of Pax Affected	Status of Facilities (Lakhs)
1	Air India	3734	18.76	33116	40.59
2	Jet Airways & JetLite	2095	3.07	3380	Nil
3	Spicejet	1470	1.7	2030	2.34
4	Go Air	93	Nil	1333	Nil
5	Indigo	Nil	Nil	8872	Nil
6	Air Costa	144	1.26	599	1.1
7	Air Asia	721	6.01	1758	2.17
8	Vistara	53	1.59	168	0.85

July (2015)

S. No	Airline	Cancellations		Delays Beyond 2 Hrs	
		No. of Pax Affected	Status of Facilities & Compensation (Lakhs)	No. of Pax Affected	Status of Facilities (Lakhs)
1	Air India	2792	22.9	26934	29.2
2	Jet Airways & JetLite	2016	2.46	2771	Nil
3	Spicejet	475	0.26	3095	3.01
4	Go Air	290	Nil	1001	Nil
5	Indigo	Nil	Nil	7522	Nil
6	Air Costa	1020	10.83	1961	2.93
7	Air Asia	219	2.72	130	0.22
8	Vistara	106	Nil	313	Nil
9	Air Pegasus	306	Nil	91	Nil

August (2015)

S. No	Airline	Cancellations		Delays Beyond 2 Hrs	
		No. of Pax Affected	Status of Facilities & Compensation (Lakhs)	No. of Pax Affected	Status of Facilities (Lakhs)
1	Air India	2641	15.29	29672	38.3
2	Jet Airways & JetLite	1552	3.24	1212	Nil
3	Spicejet	700	0.34	2245	2.14
4	Go Air	101	-	1187	Nil
5	Indigo	Nil	Nil	2839	Nil
6	Air Costa	385	7.93	274	2.5
7	Air Asia	Nil	Nil	130	0.76
8	Vistara	Nil	Nil	Nil	Nil
9	Air Pegasus	337	Nil	241	Nil
10	Trujet	Nil	Nil	Nil	Nil

September (2015)

S. No	Airline	Cancellations		Delays Beyond 2 Hrs	
		No. of Pax Affected	Status of Facilities & Compensation (Lakhs)	No. of Pax Affected	Status of Facilities (Lakhs)
1	Air India	1929	12.55	19755	38.05
2	Jet Airways & JetLite	1129	2.85	1542	Nil
3	Spicejet	415	0.16	1825	1.89
4	Go Air	70	-	1156	Nil
5	Indigo	Nil	Nil	3992	Nil
6	Air Costa	610	21.37	592	2.98
7	Air Asia	151	0.12	856	2.24
8	Vistara	Nil	Nil	108	Nil
9	Air Pegasus	485	Nil	864	Nil

October (2015)

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S. No	Airline	Cancellations		Delays Beyond 2 Hrs	
		No. of Pax Affected	Status of Facilities & Compensation (Lakhs)	No. of Pax Affected	Status of Facilities (Lakhs)
1	Air India	1909	18.59	25009	45.41
2	Jet Airways & JetLite	617	3.49	1203	Nil
3	Spicejet	640	0.49	2665	2.78
4	Go Air	97	-	821	Nil
5	Indigo	Nil	Nil	4606	Nil
6	Air Costa	479	2.22	279	0.2
7	Air Asia	Nil	Nil	1764	2.3
8	Vistara	315	4.67	410	Nil
9	Air Pegasus	245	Nil	677	Nil
10	Trujet	95	Nil	34	Nil

November (2015)

S. No	Airline	Cancellations		Delays Beyond 2 Hrs	
		No. of Pax Affected	Status of Facilities & Compensation (Lakhs)	No. of Pax Affected	Status of Facilities (Lakhs)
1	Air India	4070	21.75	31658	39.57
2	Jet Airways & JetLite	2811	1.61	2390	Nil
3	Spicejet	1070	0.8	2465	2.54
4	Go Air	18	-	829	-
5	Indigo	Nil	Nil	23359	-
6	Air Costa	471	5.75	45	0.22
7	Air Asia	Nil	Nil	1972	2.25
8	Vistara	Nil	Nil	380	Nil
9	Air Pegasus	84	-	429	Nil
10	Trujet	Nil	Nil	Nil	Nil

December (2015)

S. No	Airline	Cancellations		Delays Beyond 2 Hrs	
		No. of Pax Affected	Status of Facilities & Compensation (Lakhs)	No. of Pax Affected	Status of Facilities (Lakhs)
1	Air India	9279	39.75	65140	77.56
2	Jet Airways & JetLite	3488	2.29	3856	Nil
3	Spicejet	3390	1.44	2395	2.18
4	Go Air	221	Nil	1232	Nil
5	Indigo	Nil	Nil	29390	Nil
6	Air Costa	1644	10.25	360	2.46
7	Air Asia	513	1.94	1795	2.29
8	Vistara	509	6.37	1556	Nil
9	Air Pegasus	177	Nil	120	Nil

January (2016)

S. No	Airline	Cancellations		Delays Beyond 2 Hrs	
		No. of Pax Affected	Status of Facilities & Compensation (Lakhs)	No. of Pax Affected	Status of Facilities (Lakhs)
1	Air India	6168	31.49	83265	103.3
2	Jet Airways & JetLite	1526	0.53	4880	Nil
3	Spicejet	945	0.35	3785	3.34
4	Go Air	41	Nil	2369	Nil
5	Indigo	Nil	Nil	11782	Nil
6	Air Costa	1808	5	369	0.72
7	Air Asia	156	0.03	6158	6.73
8	Vistara	560	3.18	3085	Nil
9	Air Pegasus	24	Nil	371	Nil
10	Trujet	19	Nil	27	Nil

February (2016)

S. No	Airline	Cancellations		Delays Beyond 2 Hrs	
		No. of Pax Affected	Status of Facilities & Compensation (Lakhs)	No. of Pax Affected	Status of Facilities (Lakhs)
1	Air India	1813	12.79	24852	23.86
2	Jet Airways & JetLite	437	3.55	1312	Nil
3	Spicejet	1050	0.67	5245	4.44
4	Go Air	20	Nil	1340	Nil
5	Indigo	Nil	Nil	21660	Nil
6	Air Costa	1520	10.82	751	0.7
7	Air Asia	Nil	Nil	1004	1.31
8	Vistara	113	1.55	1556	Nil
9	Air Pegasus	180	Nil	245	Nil
10	Trujet	10	Nil	14	Nil

March (2016)

S. No	Airline	Cancellations		Delays Beyond 2 Hrs	
		No. of Pax Affected	Status of Facilities & Compensation (Lakhs)	No. of Pax Affected	Status of Facilities (Lakhs)
1	Air India	3325	17.46	29019	48.71
2	Jet Airways & JetLite	2111	18.96	1047	Nil
3	Spicejet	575	4.07	1250	1.11
4	Go Air	20	Nil	1134	Nil
5	Indigo	Nil	Nil	14075	Nil
6	Air Costa	684	5.36	218	1.08
7	Air Asia	Nil	Nil	1447	1.51
8	Vistara	17	1.55	346	Nil
9	Air Pegasus	99	Nil	145	Nil

Month	Denied Boarding		Cancellation		Delays	
	No. of Pax Affected	Amount spent on Facilities &	No. of Pax Affected	Amount spent on Facilities & Compensation	No. of Pax Affected	Amount spent on Facilities & Compensation
Jul-14	714	24.81 lakhs	7019	38 lakhs	21701	21.52 lakhs
Aug-14	1097	41.65 lakhs	9375	35.55 lakhs	33904	29 lakhs
Sep-14	935	27.59 lakhs	10127	58.5 lakhs	24254	24.84 lakhs
Oct-14	1805	88.67 lakhs	9736	58.2 lakhs	62011	69.4 lakhs
Nov-14	1758	43.76 lakhs	9007	47.79 lakhs	34201	36.02 lakhs
Dec-14	2321	87.86 lakhs	21949	98.96 lakhs	164957	111.85 lakhs
Jan-15	1960	75.82 lakhs	19869	79.72 lakhs	189491	114.78 lakhs
Feb-15	1530	69.01 lakhs	9093	44.90 lakhs	57439	48.8 lakhs
Mar-15	936	31.98 lakhs	10748	37.94 lakhs	34119	31.99 lakhs
Apr-15	1016	34.93 lakhs	12593	47.43 lakhs	45099	40.33 lakhs
May-15	862	28.70 lakhs	6068	28.36 lakhs	35034	35.46 lakhs
Jun-15	361	17.38 lakhs	8332	32.39 lakhs	51256	47.05 lakhs
Jul-15	505	15.36 lakhs	7224	39.17 lakhs	43818	35.36 lakhs
Aug-15	849	28.47 lakhs	5716	26.8 lakhs	37800	43.7 lakhs
Sep-15	463	14.56 lakhs	4837	37.05 lakhs	30712	45.91 lakhs
Oct-15	1035	30.71 lakhs	4417	23.42 lakhs	32214	43.33 lakhs
Nov-15	1581	55.41 lakhs	8524	29.91 lakhs	63527	44.58 lakhs
Dec-15	2077	56.72 lakhs	19244	62.04 lakhs	105874	84.49 lakhs
Jan-16	1102	40.09 lakhs	11247	40.58 lakhs	116091	114.09 lakhs
Feb-16	710	22.81 lakhs	5143	29.38 lakhs	57979	Rs. 30.31
Mar-16	1109	34.73 lakhs	6858	Rs. 45.85	48696	Rs. 52.41



सत्यमेव जयते

GOVERNMENT OF INDIA

OFFICE OF THE DIRECTOR GENERAL OF CIVIL AVIATION

F. No. 23-05/2013-AED

Dated: 30th May 2013

AIR TRANSPORT CIRCULAR 2 OF 2013

Subject: Procedure to be followed to mitigate flight delays.

Civil Aviation Requirement Section 3, Series C, Part II and VIII stipulates that the operator shall get the flight schedules approved by DGCA at least 30 days in advance and operate services in accordance with the flight schedules so approved.

In order to ensure enforcement of the flight schedules, following procedure has been laid down for strict compliance of all concerned:

- a) Departure slots may be distributed evenly within an hour with not be more than five departure slots in 10 minutes and total of 30 per hour.
- b) Airlines shall file flight plan with scheduled time of departure as per approved schedule.
- c) Generally, the flight plan with scheduled time of departure other than approved slot shall not be accepted by ATC. For such cases, alternate slot will be allocated by ATC based on availability of vacant slots. At least four slots per hour may be kept to cater for non-scheduled/VIP/military operations.
- d) Aircraft shall contact Clearance Delivery Unit (CLD) for ATC clearance not more than 45 minutes prior to scheduled time of departure and not later than 15 minutes prior to scheduled time of departure.
- e) Aircraft shall contact Surface Movement Control (SMC) for pushback and start up at least 15 minutes prior to schedule time of departure.
- f) Approval for push back and start up shall be valid for five minutes only. Aircraft not adhering to pushback clearance will go back in the sequence. Subsequent clearance will be given based on available slot.

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- g) Sequence of departures shall be decided by ATC based on the position and readiness of aircraft approaching the entry point of the runway.
- h) Aircraft shall complete all pre-departure checks and cabin procedures prior to entering the runway and start rolling as soon take-off clearance is issued by ATC.
- i) Airport operators shall prepare parking plan in such a way that no two aircraft having departure within 20 minutes are parked on the same block of parking bays.
- j) Airlines shall forward aircraft routing by 1800 hrs the previous day to Airport Operational Control Centre (AOCC) so that aircraft parkings are planned accordingly.
- k) In case of weather related or emergency related delays, Watch Supervisory Officer (WSO) shall be responsible for allocation of alternate slots.
- l) Airlines not adhering to the approved time slots shall be liable to lose the historicity in the next schedule.

Note: The above provisions will not be applicable at Airports where Airport-Collaborative Decision Making (A-CDM) has been implemented.

This supersedes the AIR TRANSPORT CIRCULAR 10 OF 2009.

(Arun Mishra)
Director General of Civil Aviation

To:

All scheduled airlines/Airport Operators