

GOVERNMENT OF INDIA
MINISTRY OF DEFENCE
DEPARTMENT OF EX-SERVICEMEN WELFARE
LOK SABHA

STARRED QUESTION NO.90
TO BE ANSWERED ON THE 29TH APRIL, 2016

INTERACTIVE WEB PORTAL OF KSB SECRETARIAT

*90. SHRI S.R. VIJAYAKUMAR:
DR. J. JAYAVARDHAN:

Will the Minister of DEFENCE j{k k ea=h
be pleased to state:

- (a) whether the Government has launched an interactive web portal of Kendriya Sainik Board (KSB) Secretariat under the Department of Ex-Servicemen Welfare;
- (b) if so, the details and the objectives thereof;
- (c) the number of online applications received after the launch of this web portal;
- (d) whether the Government has also facilitated real time tracking of applications by Ex-servicemen and given them status of their applications by SMS / e-mails, if so, the details thereof; and
- (e) the other steps taken / being taken by the Government for speedy and effective disposal of applications received from Ex-servicemen?

A N S W E R

MINISTER OF DEFENCE

(SHRI MANOHAR PARRIKAR)

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(a) to (e): A Statement is laid on the Table of the House.

STATEMENT REFERRED TO IN REPLY TO PARTS (a) TO (e) OF LOK SABHA STARRED QUESTION NO. 90 FOR ANSWER ON 29.4.2016

The interactive web-portal, consisting of a website of Kendriya Sainik Board Secretariat and workflow software for Prime Minister's Scholarship Scheme (PMSS) enabling online submission of applications by ESM/dependents for PMSS Scholarship, was launched on 11.03.2016.

The web-portal disseminates information about the various welfare measures undertaken for the Ex-servicemen (ESM)/ dependents. The workflow software will facilitate on-line submission of applications, reduce the time taken for release of Scholarship to the students and bring transparency in the system.

On-line applications will be received from ESM/dependents from the next academic year (2016-17) as the process for the current academic year has already been completed before the launch of web portal.

Facility has been provided in the workflow software of PMSS for tracking status of e-applications on real time basis by applicants and sending alerts through e-mail/SMSs about the status of the application.

The following steps have been taken for speedy and effective disposal of applications received from Ex-Servicemen:

- (i) Similar to the PMSS, workflow software has been developed for other welfare schemes including the financial assistance under Raksha Mantri Discretionary Fund (RMDF) and redressal of grievances.
- (ii) Direct transfer of financial assistance into the bank accounts of beneficiaries instead of the system of payments through cheque.
- (iii) Delegation of processing/ verification of applications to the concerned Zila Sainik Boards / Rajya Sainik Boards.
