

**GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS**

**LOK SABHA
STARRED QUESTION NO. 141
TO BE ANSWERED ON 04.05.2016**

PASSENGER AMENITIES AT RAILWAY STATIONS

***141. SHRI SANJAY DHOTRE:
SHRI BHARTRUHARI MAHTAB:**

Will the Minister of RAILWAYS be pleased to state:

- (a) the norms/criteria laid down for categorisation of railway stations in the country;**
- (b) whether some of the railway stations have passenger amenities below their prescribed criteria/norms and if so, the details of such stations, zone-wise;**
- (c) the salient features of the Adarsh Station Scheme being implemented by the Government for improvement of passenger amenities at railway stations;**
- (d) whether the Government gives special impetus on the improvement of passenger amenities at small and medium railway stations across the country and if so, the details thereof; and**
- (e) the other steps taken by the Government to improve passenger amenities at railway stations across the country?**

ANSWER

MINISTER OF RAILWAYS

(SHRI SURESH PRABHAKAR PRABHU)

(a) to (e): A Statement is laid on the Table of the House.

STATEMENT REFERRED TO IN REPLY TO PARTS (a) TO (e) OF STARRED QUESTION NO.141 BY SHRI SANJAY DHOTRE AND SHRI BHARTRUHARI MAHTAB TO BE ANSWERED IN LOK SABHA ON 04.05.2016 REGARDING PASSENGER AMENITIES AT RAILWAY STATIONS

(a) Stations have been categorized in seven categories, namely 'A-1', 'A', 'B', 'C', 'D', 'E' and 'F' based on the annual earnings from passenger traffic at the stations. The present categorisation is based on the earnings of 2011-12. This categorisation exercise is done after every five years. The criteria laid down for categorisation of railway stations in Indian Railways is as under:-

Category	Criteria
A-1	Non-suburban stations with an annual passenger earnings of more than ₹ 60 crores.
A	Non-suburban stations with an annual passenger earnings of ₹ 8 crores and upto ₹ 60 crores.
B	I. Non-suburban stations with an annual passenger earnings of ₹ 4 crores and upto ₹ 8 crores. II. Stations of tourist importance or an important junction station (to be decided by General Manager).
C	All suburban stations.
D	Non-suburban stations with passenger earnings of ₹ 60 lakhs and upto ₹ 4 crores.
E	Non-suburban stations with earnings less than ₹ 60 lakhs.
F	Halts

(b) Minimum essential amenities are provided at stations on Indian Railways as per norms. However, shortfall in amenities occur due to upward revision in scale of amenities at various categories of stations. The Zone-wise details of stations having shortfall in MEAs as per norms is as under:

S.No	Railway	Total no. of Stations	No. of Stations having shortfall as per norms
1	Central Railway	475	149
2	Eastern Railway	554	354

3	East Central Railway	688	357
4	East Coast Railway	304	94
5	Northern Railway	995	264
6	North Central Railway	372	211
7	North Eastern Railway	490	130
8	Northeast Frontier Railway	505	3
9	North Western Railway	577	262
10	Southern Railway	729	104
11	South Central Railway	704	68
12	South Eastern Railway	353	81
13	South East Central Railway	310	15
14	South Western Railway	336	78
15	Western Railway	792	206
16	West Central Railway	288	0
	Total	8472	2376

The shortfall mainly exists at 'D' (11%), 'E' (59.1%) and 'F' (14.2%) categories of stations which account for about 84% of total stations having shortfall in amenities. These stations deal with relatively lesser volume of passenger traffic.

(c) Selection of railway stations as "Adarsh Stations" is based on the identified need for upgradation of passenger amenities. The scale and type of amenities provided at Adarsh station is based on the norms prescribed for different categories of stations under this scheme.

(d) There are seven categories of stations on Indian Railways based on annual passenger earnings. Amenities are provided as per norms based on the category of the station.

(e) Ministry of Railways has also issued guidelines for provision of passenger amenities at stations through utilisation of funds under CSR, MPLAD etc to supplement the efforts made by Railways to improve passenger amenities at railway stations.