

**GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS**

**LOK SABHA
UNSTARRED QUESTION NO.998
TO BE ANSWERED ON 02.03.2016**

E-TICKET RACKETS

998. SHRI NANDI YELLAIAH:

Will the Minister of RAILWAYS be pleased to state:

- (a) whether the Railway Protection Force personnel busted a e-ticket racket involved in selling tickets at premium costs to railway train passengers at Hyderabad and a large number of e-tickets have been seized, if so, the details thereof and the action taken so far in this regard;**
- (b) whether similar cases of selling e-tickets have come to the notice of the Government in other zones;**
- (c) if so, the details thereof; and**
- (d) the details of remedial measures adopted to put an end to such e-ticket rackets at national level?**

ANSWER

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS

(SHRI MANOJ SINHA)

(a) to (d): A Statement is laid on the Table of the House.

STATEMENT REFERRED TO IN REPLY TO PARTS (a) TO (d) OF UNSTARRED QUESTION NO.998 BY SHRI NANDI YELLAIAH TO BE ANSWERED IN LOK SABHA ON 02.03.2016 REGARDING E-TICKET RACKETS

(a): Yes, Madam. On 04.12.2015, two accused persons were arrested by Railway Protection Force personnel of RPF Post/Hyderabad with seizure of 152 e-tickets valued at ₹ 3,67,953.70/- and documents related to “Disha Travels Services”. In this regard, a case vide crime no.547/15 under section 143(1) of Railways Act was registered against the accused and they were prosecuted.

(b) & (c): Yes, Madam. The details of the rackets involved in selling of e-tickets busted, the number of persons arrested and the number of tickets seized during the year 2015 is appended.

(d): Various remedial measures have been taken by the Railways to check the misuse of e-tickets including the following:-

- 1. Carrying of any one of the prescribed proofs of identity at the time of undertaking journey on e-tickets.**
- 2. CAPTCHA has been put in place to check booking in batch mode and through Scripting related tools on the IRCTC e-ticketing website.**
- 3. Check applied on minimum time required to enter the displayed CAPTCHA at the time of login by user, entering the Passenger details and making payment.**
- 4. Agents are debarred from booking tickets during first thirty minutes of opening of booking i.e. from 0800 to 0830 hours for general booking, 1000 to 1030 hours and 1100 to 1130 hours for Tatkal booking on AC class and Non-AC class respectively.**

- 5. Only one booking in one user login session except for return/onward journey between 0800 and 1200 hours.**
- 6. An individual user can book a maximum of 06 tickets online in a month.**
- 7. Regular joint drives are conducted by Commercial, Vigilance and Railway Protection Force against touts. These checks are intensified during peak rush/ festival periods. Touts are apprehended and prosecuted as per Section 143 of Railway Act, 1989.**

APPENDIX REFERRED TO IN REPLY TO PARTS (b) AND (c) OF UNSTARRED QUESTION NO.998 BY SHRI NANDI YELLAIAH TO BE ANSWERED IN LOK SABHA ON 02.03.2016 REGARDING E-TICKET RACKETS

(b) & (c): The details of the rackets involved in selling of e-tickets busted, the number of persons arrested and the number of tickets seized during the year 2015 are as under:-

Railways	Years	No. of E-Ticket rackets involved in selling tickets at premium costs busted	No. of persons arrested	No. of E-Tickets seized from such rackets	Total amount of E-tickets seized (in Rs.)
Central	2015	24	36	698	1807572.15
	2016	1	1	5	6378
Eastern	2015	15	26	1737	911380
	2016	1	3	22	33386
East Central	2015	2	4	53	82485
	2016	0	0	0	0
East Coast	2015	10	14	272	347777.42
	2016	1	3	8	18414.58
Northern	2015	163	204	1882	342331118
	2016	7	7	120	223864
North Central	2015	17	19	383	753761.82
	2016	0	0	0	0
North Eastern	2015	5	5	40	68913.7
	2016	0	0	0	
Northeast Frontier	2015	10	14	34	60665.06
	2016	4	4	21	101049.32
North Western	2015	8	8	81	115781.2
	2016	3	3	4	2867
Southern	2015	6	8	50	89920
	2016	2	4	26	61584
South Central	2015	168	171	1086	1782792
	2016	12	12	116	168702
South Eastern	2015	11	13	98	262739.05
	2016	1	1	13	24982
Southeast Central	2015	7	8	92	136612
	2016	0	0	0	0
South Western	2015	33	39	191	358063
	2016	2	3	14	14664
Western	2015	234	285	3999	9428655.55
	2016	35	42	543	1135754.89
West Central	2015	16	18	146	324882
	2016	1	1	1	637
