

**GOVERNMENT OF INDIA  
MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY  
DEPARTMENT OF TELECOMMUNICATIONS  
LOK SABHA  
UNSTARRED QUESTION NO. 980  
TO BE ANSWERED ON 2<sup>nd</sup> MARCH, 2016  
IMPROVEMENT IN SERVICES OF BSNL**

†980. SHRI JASVANTSINH SUMANBHAI BHABHOR:

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) the existing number of wireless telephone being provided in the State of Gujarat;
- (b) the proportion thereof in terms of percentage of total Indian telephony; and
- (c) the various steps taken by the Government for satisfactory functioning of telephone services in Gujarat to check surrendering of BSNL telephone and mobile services?

**ANSWER**

**THE MINISTER OF COMMUNICATIONS AND INFORMATION TECHNOLOGY  
(SHRI RAVI SHANKAR PRASAD)**

(a) & (b) The number of wireless telephone subscribers in licenced service area of Gujarat is 60.48 Million as on 31.12.2015 which comes out to be 5.98% of total wireless subscribers all over the country.

(c) Bharat Sanchar Nigam Limited (BSNL) has taken several steps for satisfactory functioning of telephone services in Gujarat to check surrendering of BSNL telephone and mobile services. Some of them are as follows:-

- 343 numbers of 2G BTSs (Base Transceiver Station) and 340 numbers of 3G Node Bs have been added in Gujarat Telecom Circle under Phase VII GSM (Global System for Mobile communication) project to improve coverage.
- Continuously network optimization is being carried out to improve quality of service.
- To reduce the fault rate, BSNL is concentrating on pole-less connectivity to the subscribers.
- Regular patrolling of important cable routes to prevent cable thefts/cable damages.
- CDR (Call Details Record) project has been implemented. Under this project, the request made by subscriber for the value added services on wire-line is provided immediately. This project also facilitates easy installation, reconnection/disconnection, provision of STD/ISD, choice of tariff plan etc.

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