

**GOVERNMENT OF INDIA
MINISTRY OF TOURISM**

**LOK SABHA
UNSTARRED QUESTION NO.2673
ANSWERED ON 14.03.2016**

CRIME AGAINST WOMEN TOURISTS

2673. SHRI DEVAJIBHAI G. FATEPARA:

SHRI KALIKESH N. SINGH DEO:

SHRI JITENDRA CHAUDHURY:

SHRI BHARTRUHARI MAHTAB:

SHRI A.T. NANA PATIL:

Will the Minister of TOURISM be pleased to state:

- (a) whether there has been an increase in the crime against domestic and foreign tourists especially women tourists, in the country;**
- (b) if so, the details thereof and the number of cases filed during the last three years, State/UT-wise;**
- (c) the remedial measures taken/proposed to be taken by the Government to ensure the safety and security of tourists especially women tourists in the country;**
- (d) whether the Government has made any assessment of the impact of such incidents against women on international tourist arrival to the country; and**
- (e) if so, the names of the countries from where the foreign women tourists visited India during the last three years, country-wise?**

ANSWER

MINISTER OF STATE FOR TOURISM (INDEPENDENT CHARGE)

(DR. MAHESH SHARMA)

(a) and (b): The Ministry of Tourism does not compile the data regarding crime against foreign or domestic tourists. However, the National Crime Records Bureau (NCRB), Ministry of Home Affairs has started collecting data on crime against foreign tourists since 2014. Hence data on crime against foreign tourist prior to 2014 is not available with NCRB. The total number of cases registered under crime against foreign tourists were 384 during 2014. The State-wise/UT-wise number of reported incidents against foreign tourist during 2014 is at annexure-I. This information is not available for 2015.

(c): The steps taken by Ministry of Tourism to ensure the safety and security of tourists including foreign tourists are as below:

- i) The Ministry of Tourism has launched the 24X7 Toll Free Multi-Lingual Tourist Helpline in 12 International Languages including Hindi & English on 8.2.2016. This service is available on the toll free number 1800111363 or on a short code 1363 and operational 24X7 (all days) in a year offering a “multi-lingual helpdesk” in the designated languages to provide support service in terms of providing information relating to Travel & Tourism in India to the domestic and International tourists and to assist the callers with advice on action to be taken during times of distress while travelling in India and if need be alert the concerned authorities. The languages handled by the Tourist Helpline include ten International languages besides English and Hindi, namely, Arabic, French, German, Italian, Japanese, Korean, Chinese, Portuguese, Russian and Spanish. The calls made by tourists (both international and domestic) while in India will be free of charge.**
- ii) Adoption of code of conduct for Safe and Hon'ble Tourism, which contains a set of guidelines to encourage tourism activities to be undertaken with respect to basic rights like dignity, safety and freedom from exploitation of both tourists and local residents, in particular women and children.**
- iii) All the Chief Ministers of the State Governments and Administrators of Union Territory Administrations have been asked to take immediate effective steps for ensuring a conducive and friendly environment for all tourists and also requested to publicize the steps being taken/proposed to be taken to increase the sense of security amongst the present/prospective visitors and also to counter the negative publicity, if any.**
- iv) The National Tourism Ministers' Conference was convened on 18th July, 2013 and 21st August 2014 in New Delhi which resolved that the Departments of Tourism of all States and UTs will work for ensuring the safety and security of tourists, especially women. The State Governments/UT Administrations of Andhra Pradesh, Goa, Karnataka, Kerala, Maharashtra, Himachal Pradesh, Rajasthan, Jammu & Kashmir, Uttar Pradesh, Delhi, Punjab, Madhya Pradesh and Odisha have deployed Tourist Police, in one form or the other.**

- v) **Grant of Central Financial Assistance to the State Governments of Rajasthan, Uttar Pradesh and Andhra Pradesh for setting up of Tourist Facilitation and Security Organization (TFSO) on a pilot basis.**
- vi) **In the wake of some unfortunate incidents happening involving foreign tourists, Ministry of Tourism posts an advisory on its website www.incredibleindia.org.**
- vii) **The Ministry of Tourism has issued the Guidelines on Safety and Security of Tourists for State Governments/Union Territories and Tips for Travellers in September 2014. These guidelines were sent to the State Governments/Union Territories and other relevant authorities to stress the importance of safety and risk management, assist in identifying best practices and encourage closer cooperation for ensuring a pleasant experience to the tourists. The Guidelines are indicative references that may be useful to the States in sharing or adopting the best practices and design their domestic measures to better protect tourists. In addition to these guidelines “Tips to Travellers” are also offered to make the visit of tourists to Incredible India, a memorable experience.**

(d): The foreign tourist arrivals (FTAs) in India has shown continuous increase in last 5 years. The number of FTAs in India during the period 2011-2015 are as below:

Year	FTAs
2011	6309222
2012	6577745
2013	6967601
2014	7679099
2015	8027133

(e): Nationality-wise number of foreign women tourist arrivals during 2012-2014 is given in Annexure-II. This information is not available for 2015.

ANNEXURE-I**STATEMENT IN REPLY TO PARTS (a) AND (b) OF LOK SABHA UNSTARRED QUESTION NO.2673 ANSWERED ON 14.03.2016 REGARDING CRIME AGAINST WOMEN TOURISTS.****State-wise/UT-wise number of reported incidents against foreign tourist during 2014.**

Sl. No.	State/UT	Total Crimes Committed against Foreign Tourists
1	Andhra Pradesh	2
2	Arunachal Pradesh	0
3	Assam	0
4	Bihar	13
5	Chhattisgarh	0
6	Goa	66
7	Gujarat	3
8	Haryana	6
9	Himachal Pradesh	2
10	Jammu & Kashmir	1
11	Jharkhand	0
12	Karnataka	11
13	Kerala	7
14	Madhya Pradesh	2
15	Maharashtra	25
16	Manipur	0
17	Meghalaya	0
18	Mizoram	1
19	Nagaland	0
20	Odisha	0
21	Punjab	3
22	Rajasthan	31
23	Sikkim	0
24	Tamil Nadu	2
25	Telangana	2
26	Tripura	0
27	Uttar Pradesh	64
28	Uttarakhand	0
29	West Bengal	4
	TOTAL STATE(S)	245
30	A & N Islands	0
31	Chandigarh	2
32	D&N Haveli	0
33	Daman & Diu	0
34	Delhi UT	135
35	Lakshadweep	0
36	Puducherry	2
	TOTAL UT(S)	139
	TOTAL (ALL INDIA)	384

STATEMENT IN REPLY TO PART (e) OF LOK SABHA UNSTARRED QUESTION NO.2673 ANSWERED ON 14.03.2016 REGARDING CRIME AGAINST WOMEN TOURISTS.

Nationality-wise number of foreign women tourist arrivals during 2012-2014.

Country of Nationality	2012	2013	2014
North America			
Canada	115209	117147	124309
U.S.A	448217	475365	493472
Central and South America			
Argentina	4866	5390	5235
Brazil	7302	8849	9058
Mexico	4355	6367	6877
Others	10612	12554	12741
Western Europe			
Austria	16206	15826	14706
Belgium	15508	15084	14902
Denmark	12770	13601	11486
Finland	8787	9821	8444
France	100842	113261	112960
Germany	87645	100801	94925
Greece	2053	2738	2864
Ireland	10408	11984	13185
Italy	32289	34292	33613
Netherlands	24908	27054	26150
Norway	9145	9958	8821
Portugal	8536	10246	12365
Spain	27890	27625	30507
Sweden	20832	21825	20272
Switzerland	21097	22653	20827
U.K.	334972	352108	369098
Others	5336	4648	4516
Eastern Europe			
Czech Rep.	3817	3714	3576
Kazakhstan	7668	8984	10092
Poland	12039	11750	12174
Russian Fed.	91958	148735	154344
Ukraine	10829	15722	14670
Others	27000	33562	36886
Africa			
Egypt	1438	4564	4931
Kenya	13955	17125	20356
Mauritius	13682	15107	15286

Nigeria	14080	13015	11184
South Africa	24127	27329	26661
Sudan	1328	1431	2117
Tanzania	10253	10902	12222
Others	30826	29558	31112
West Asia			
Bahrain	3687	3728	4532
Iraq	8969	11170	14061
Israel	15629	18081	18492
Oman	18162	22099	32395
Saudi Arabia	7453	8235	11208
Turkey	5815	10860	10762
U.A.E.	21999	26169	30141
Yemen Arab Rep.	5578	7356	10159
Others	8815	11354	12241
South Asia			
Afghanistan	18570	30293	30164
Iran	18930	14103	14581
Maldives	23903	21413	31160
Nepal	35105	35161	40327
Pakistan	25614	32197	42431
Bangladesh	152068	149078	254492
Sri Lanka	119090	100478	129387
Bhutan	5542	5631	6416
South East Asia			
Indonesia	11144	12993	13208
Malaysia	89309	110891	122628
Myanmar	14040	17912	29883
Philippines	12629	19719	20236
Singapore	53238	57067	61197
Thailand	54463	63488	67841
Vietnam	5859	5873	7808
Others	1466	1776	3247
East Asia			
China(Main)	43928	60625	66253
China(Taiwan)	12308	17816	17821
Japan	44003	64983	63221
Rep.of Korea	31199	40430	37832
Others	2735	2104	1789
Australasia			
Australia	82661	91966	100940
New Zealand	16929	17952	18946
Others	1556	1591	1647
Not classified elsewhere	2369	10430	10672
