

**GOVERNMENT OF INDIA
MINISTRY OF CIVIL AVIATION
LOK SABHA
UNSTARRED QUESTION NO. : 2087
(To be answered on the 10th March 2016)**

THEFT OF LUGGAGE IN FLIGHTS

2087. SHRIMATI JAYSHREEBEN PATEL

Will the Minister of CIVIL AVIATION

नागर विमानन मंत्री

be pleased to state:-

- (a) the number of cases of not delivering the luggage to the non-residents on time in flights of all aviation companies reported in the country during the last three years and the current year, year-wise;
- (b) the number of persons provided compensation for theft of their luggage from flights/airports during the said period; and
- (c) the corrective steps taken/being taken by the Government in this regard

ANSWER

Minister of State in the Ministry of CIVIL AVIATION

नागर विमानन मंत्रालय में राज्य मंत्री

(Dr Mahesh Sharma)

(a): As per monthly data submitted by the Scheduled Domestic Airlines, number of complaints related to misplaced/lost checked in baggage month-wise for the period 2013, 2014, 2015 & 2016 (upto January) are placed at Annexure - I.

(b): Compensation record, specific to theft of luggage is not required to be maintained by DGCA as per prevailing regulations.

(c): The following measures have been taken to prevent incidence of theft:-

(i) establishment of Central Industrial Security Force (CISF) help desk counters at the airports for receipt of complaint of theft from the passengers and to further hand over the complaints to the local police.

(ii) Frisking of ground handling staff is being done while leaving airport.

(iii) Ban of use of cell phones in the air side by ground handling staff.

(iv) Deployment of airlines security staff in the Baggage Make-up area (BMA)/Baggage Break-up Area (BBA) and around the Cargo hold area of the airline.

(v) Photo Identity Cards (PIC) of ground handling staff after completion of shift are being deposited at the airport.

(vi) Sharing of list of suspects with all the concerned agencies.

Jan-13	Baggage
Air India (dom)	35
Kingfisher Airlines	
IndiGo	172
Go Air	11
Spice	16
JetLite	7
Jet Airways	26
Total	267

Feb-13	Baggage
Air India (dom)	28
Kingfisher Airlines	
IndiGo	128
Go Air	11
Spice	15
JetLite	8
Jet Airways	29
Total	219

Mar-13	Baggage
Air India (dom)	17
IndiGo	103
Go Air	2
Spice	18
JetLite	8
Jet Airways	27
Total	175

Apr-13	Baggage
Air India (dom)	34
IndiGo	139
Go Air	6
Spice	16
JetLite	7
Jet Airways	26
Total	228

May-13	Baggage
Air India (dom)	32
IndiGo	160
Go Air	13
Spice	22
JetLite	8
Jet Airways	31
Total	266

Jun-13	Baggage
Air India (dom)	23
IndiGo	136
Go Air	11
Spice	12
JetLite	7
Jet Airways	29
Total	218

Jul-13	Baggage
Air India (dom)	30
IndiGo	123
Go Air	13
Spice	10
JetLite	8
Jet Airways	31
Total	215

Aug-13	Baggage
Air India (dom)	28
IndiGo	105
Go Air	12
Spice	13
JetLite	9
Jet Airways	32
Total	199

Sep-13	Baggage
Air India (dom)	23
IndiGo	93
Go Air	16
Spice	10
JetLite	7
Jet Airways	30
Total	179

Oct-13	Baggage
Air India (dom)	23
IndiGo	123
Go Air	4
Spice	17
JetLite	8
Jet Airways	32
Air Costa	1
Total	208

Nov-13	Baggage
Air India (dom)	18
IndiGo	141
Go Air	7
Spice	17
JetLite	8
Jet Airways	34
Air Costa	0
Total	225

Dec-13	Baggage
Air India (dom)	14
IndiGo	143
Go Air	6
Spice	19
JetLite	9
Jet Airways	36
Air Costa	0
Total	227

Jan-14	Baggage
Air India (dom)	15
IndiGo	101
Go Air	14
Spice	19
JetLite	8
Jet Airways	35
Air Costa	0
Total	192

Feb-14	Baggage
Air India (dom)	15
IndiGo	101
Go Air	21
Spice	15
JetLite	7
Jet Airways	33
Air Costa	0
Total	192

Mar-14	Baggage
Air India (dom)	19
IndiGo	110
Go Air	18
Spice	17
JetLite	8
Jet Airways	29
Air Costa	0
Total	201

Apr-14	Baggage
Air India (dom)	13
IndiGo	81
Go Air	19
Spice	16
JetLite	9
Jet Airways	28
Air Costa	0
Total	166

May-14	Baggage
Air India (dom)	30
IndiGo	92
Go Air	24
Spice	18
JetLite	8
Jet Airways	31
Air Costa	0
Total	203

Jun-14	Baggage
Air India (dom)	35
IndiGo	93
Go Air	20
Air Asia	1
Spice	19
JetLite	9
Jet Airways	29
Air Costa	1
Total	207

Jul-14	Baggage
Air Costa	1
Air Asia	0
Go Air	18
IndiGo	41
Spicejet	21
Jet	7
Air India	18
Total	106
Aug-14	Baggage
Air Costa	-
Air Asia	-
Go Air	34
IndiGo	47
Spicejet	28
Jet	17
Air India	31
Total	157
Sep-14	Baggage
Air Costa	-
Air Asia	1
Go Air	23
IndiGo	56
Spicejet	31
Jet	26
Air India	30
Total	166
Oct-14	Baggage
Air Costa	1
Air Asia	1
Go Air	22
IndiGo	52
Spicejet	55
Jet	37
Air India	36
Total	204
Nov-14	Baggage
Air Costa	2
Air Asia	0
Go Air	21
IndiGo	61
Spicejet	23
Jet	42
Air India	43
Total	192
Dec-14	Baggage
Air Costa	2
Air Asia	1
Go Air	34
IndiGo	113
Spicejet	46
Jet	34
Air India	28
Total	258

2

Jan-15	Baggage
Air Costa	-
Air Asia	1
Vistara	-
Go Air	44
IndiGo	103
Spicejet	43
Jet	40
Air India	43
Total	274

Feb-15	Baggage
Air Asia	1
Air Costa	-
Air India (Dom)	35
Go Air	34
IndiGo	106
Jet Airways + JetLite	36
Spicejet	26
Vistara	-
Grand Total	238

Mar-15	Baggage
Air Asia	-
Air Costa	1
Air India (Dom)	25
Go Air	16
IndiGo	67
Jet Airways + JetLite	55
Spicejet	26
Vistara	1
Grand Total	191

Apr-15	Baggage
Air Asia	-
Air Costa	-
Air India (Dom)	18
Go Air	21
IndiGo	67
Jet Airways + JetLite	49
Spicejet	26
Vistara	-
Grand Total	181

May-15	Baggage
Air Asia	3
Air Costa	-
Air India (Dom)	24
Air Pegasus	2
Go Air	21
IndiGo	80
Jet Airways + JetLite	53
Spicejet	35
Vistara	-
Grand Total	218

Jun-15	Baggage
Air Asia	3
Air Costa	2
Air India (Dom)	16
Air Pegasus	-
Go Air	22
IndiGo	66
Jet Airways + JetLite	57
Spicejet	17
Vistara	-
Grand Total	183

Jul-15	Baggage
Air Costa	-
Air Asia	7
Vistara	-
Go Air	20
IndiGo	39
Spicejet	21
Jet Airways + JetLite	60
Air India (Dom)	16
Air Pegasus	-
Total	163

Aug-15	Baggage
Air Costa	-
Air Asia	5
Vistara	1
Go Air	17
IndiGo	32
Spicejet	34
Jet Airways + JetLite	58
Air India (Dom)	23
Air Pegasus	-
Trujet	-
Total	170

Sep-15	Baggage
Air Costa	1
Air Asia	5
Vistara	1
Go Air	14
IndiGo	25
Spicejet	22
Jet Airways + JetLite	52
Air India (Dom)	38
Air Pegasus	-
Trujet	-
Total	158

Oct-15	Baggage
Air Costa	-
Air Asia	4
Vistara	1
Go Air	15
IndiGo	26
Spicejet	25
Jet Airways + JetLite	61
Air India (Dom)	27
Air Pegasus	-
Trujet	-
Total	159

Nov-15	Baggage
Air Costa	1
Air Asia	4
Vistara	-
Go Air	13
IndiGo	35
Spicejet	25
Jet Airways + JetLite	57
Air India (Dom)	31
Air Pegasus	-
Trujet	-
Total	166

Dec-15	Baggage
Air Costa	3
Air Asia	5
Vistara	1
Go Air	22
IndiGo	43
Spicejet	16
Jet Airways + JetLite	56
Air India (Dom)	162
Air Pegasus	-
Trujet	-
Total	308

3

Jan-16	Baggage
Air Costa	2
Air Asia	3
Vistara	1
Go Air	25
IndiGo	41
Spicejet	12
Jet Airways + JetLite	50
Air India (Dom)	50
Air Pegasus	-
Trujet	-
Total	184

4