

**GOVERNMENT OF INDIA  
MINISTRY OF RAILWAYS**

**LOK SABHA  
UNSTARRED QUESTION NO.2014  
TO BE ANSWERED ON 09.03.2016**

**SAFETY AND SECURITY OF CHILDREN**

**2014. SHRI P.V. MIDHUN REDDY:**

**Will the Minister of RAILWAYS be pleased to state:**

- (a) whether it is a fact that thousands of children are lost at the Railway stations every year;**
- (b) if so, the details thereof along with the steps taken/to be taken for the safety and security of children at stations;**
- (c) whether it is true that the Railways is considering to create a website for children rescued at stations and trains and if so, the details thereof;**
- (d) whether it is also true that about 200 childcare kiosks are also planned across major railway stations in the country that will be nodal centres to help rescued children; and**
- (e) if so, the details thereof?**

**ANSWER**

**MINISTER OF STATE IN THE MINISTRY OF RAILWAYS**

**(SHRI MANOJ SINHA)**

**(a) to (e): A Statement is laid on the Table of the House.**

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**STATEMENT REFERRED TO IN REPLY TO PARTS (a) TO (e) OF UNSTARRED QUESTION NO.2014 BY SHRI P.V. MIDHUN REDDY TO BE ANSWERED IN LOK SABHA ON 09.03.2016 REGARDING SAFETY AND SECURITY OF CHILDREN**

**(a) & (b): Ministry of Women and Child Development (MoWCD) in coordination with Ministry of Railways, have set up Child Help Desks/Kiosks at 20 nominated Railway Stations which are manned by representatives of the organization nominated by MoWCD. The runaway/missing/abandoned children are rescued from stations by Child Help Group comprising of Station Superintendent/Station master, Station House Officer (SHO)/ Government Railway Police (GRP), Inspector/Railway Protection Force (RPF), Sr. Section Engineer (Works), and in trains by GRP, RPF, Travelling Ticket Examiner (TTE) & Ticket Collector (TC). The children so rescued are handed over to these Child Help Desks/kiosks and in turn to Child Welfare Committee in coordination with GRP. In addition, RPF supplements the efforts of GRP of the State concerned in rescuing the children from trafficking and to ensure safety & security of children at stations. During the year 2015, 7575 children including trafficked children were rescued at Railway Stations and on trains. In addition, Security Helpline No.182 is also operational over Indian Railways for the security related assistance to the passengers in distress.**

**(c): At present, there is no proposal for creation of separate website for children rescued at railway stations and trains.**

**(d) & (e): The Ministry of Railways, in coordination with the Ministry of Women and Child Development, has decided that stations may be identified for setting up the kiosks/Child Help Desks where children are reported missing/abandoned/trafficked. Accordingly, Child Help Desks/kiosks have been set up at 20 identified railway stations.**