# GOVERNMENT OF INDIA MINISTRY OF RAILWAYS

# LOK SABHA UNSTARRED QUESTION NO.1900 TO BE ANSWERED ON 09.03.2016

### **PUBLIC CONVENIENCES AT STATIONS**

†1900. COL. SONARAM CHOUDHARY:

Will the Minister of RAILWAYS be pleased to state:

- (a) whether the Government has received complaints of nonavailability of public conveniences at major stations in Barmer-Jaisalmer districts in Rajashtan;
- (b) if so, the details thereof;
- (c) whether sufficient facilities are not available for tourists at world famous Jaisalmer railway station and if so, the reasons therefor;
- (d) whether there is any scheme to open a permanent reservation centre at 24x7 basis and to install computerized reservation at Jaisalmer and Samdari stations; and
- (e) if so, the details thereof and if not, the reasons therefor?

#### **ANSWER**

#### MINISTER OF STATE IN THE MINISTRY OF RAILWAYS

## (SHRI MANOJ SINHA)

- (a) No such complaints have been received during the year 2015-16.
- (b) Does not arise.
- (c) Sufficient facilities are available at Jaisalmer Station.

(d) and (e) Computerised Passenger Reservation System (PRS) centres are available at Jaisalmer and Samdari junction stations. An analysis of the reservation related transactions handled at these locations reveals that the existing arrangement is considered adequate for catering to the present level of traffic. Moreover, passengers can also avail the facility of booking reserved tickets through internet throughout the day except between 23.45 and 00.20 hours.

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