

GOVERNMENT OF INDIA
MINISTRY OF CIVIL AVIATION
LOK SABHA
UNSTARRED QUESTION NO. : 1299
(To be answered on the 3rd March 2016)

AIR INDIA OFFICES ABROAD

1299. SHRI C.R.PATIL

Will the Minister of CIVIL AVIATION

नागर विमानन मंत्री

be pleased to state:-

- (a) the places where Air India runs offices abroad, country-wise;
- (b) the details of the places abroad where there are offices but Air India does not operate/book any flight from there, country-wise;
- (c) the details of expenditure incurred in running those offices, during each of the last three years, year and office-wise;
- (d) whether Air India proposes to close down all such offices or adopt any other strategy to cut avoidable cost; and
- (e) if so, the details thereof?

ANSWER

Minister of State in the Ministry of CIVIL AVIATION

नागर विमानन मंत्रालय में राज्य मंत्री

(Dr Mahesh Sharma)

(a) : The list of places where Air India runs offices abroad, country-wise is attached as Annexure 1.

(b) : Details of places abroad where Air India has offices but does not operate flights are as tabulated below:

Countries	Station
America	Washington
America	Los Angeles
Canada	Toronto
Netherlands	Amsterdam
Egypt	Cairo
Iran	Tehran

These offices work as booking offices to generate revenue from ticketing, for

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servicing passengers and to cater to code share arrangements and tie ups with other airlines.

(c) : Details of expenditure incurred in the last 3 years on these offices is attached as Annexure-2

(d) & (e) : In order to cut down costs, Air India has already undertaken closing and downsizing of its booking offices at the following stations in the past five years :

- i. Nairobi office closed in March, 2011.
- ii. Beirut office closed in September, 2011.
- iii. Chittagong office closed in November, 2014.
- iv. Zurich office closed in September 2014 and now functioning from a counter at airport.
- v. Toronto office has been downsized to minimum staff.

Air India Offices Abroad			
Countries	Stations	Countries	Stations
America	New York / Newark / Chicago / San Francisco / Washington / Los Angeles	Hong Kong	Hong Kong
Canada	Toronto	Thailand	Bangkok
UK	London / Birmingham	Japan	Tokyo / Osaka
Germany	Frankfurt	China	Shanghai
France	Paris	Australia	Sydney / Melbourne
Italy	Rome / Milan	Korea	Seoul
Russia	Moscow	Singapore	Singapore
Netherlands	Amsterdam	Malaysia	Kuala Lumpur
UAE	Dubai / Sharjah / Abu Dhabi	Bangladesh	Dhaka
Bahrain	Bahrain	Sri Lanka	Colombo
Qatar	Doha	Nepal	Kathmandu
Oman	Muscat	Myanmar	Yangon
Kuwait	Kuwait	Maldives	Male
Saudi Arabia	Jeddah / Riyadh / Dammam	Afghanistan	Kabul
Egypt	Cairo	Iran	Tehran

Annexure-2

Country/ Station	2012-13	2013-14	2014-15
	Amount (in Rs)		
Washington	2.03 crore	3.60 crore	2.55 crore
Los Angeles	1.30 crore	2.09 crore	1.78 crore
Toronto	19.5 crore	6.78 crore	5.45 crore
Amsterdam	1.34 crore	1.85 crore	1.84 crore
Cairo	0.699 crore	0.134 crore	0.124 crore
Tehran	0.60 crore	0.20 crore	0.16 crore