

**GOVERNMENT OF INDIA  
MINISTRY OF RAILWAYS**

**LOK SABHA  
UNSTARRED QUESTION NO.1146  
TO BE ANSWERED ON 02.03.2016**

**ONLINE RAIL TICKETS BOOKING**

**1146. SHRIMATI VANAROJA R. :**

**Will the Minister of RAILWAYS be pleased to state :**

**(a) whether the Indian Railway Catering and Tourism Corporation (IRCTC) has taken a slew of measures, including a 35 second compulsory wait to book tickets online through its website to facilitate hassle free booking by genuine ticket seekers;**

**(b) if so, the details thereof; and**

**(c) the security measures taken to prevent manipulation of the tickets site?**

**ANSWER**

**MINISTER OF STATE IN THE MINISTRY OF RAILWAYS**

**(SHRI MANOJ SINHA)**

**(a) to (c) Yes, Madam. In order to facilitate hassle free booking by genuine ticket seekers, time check has been implemented for filling of CAPTCHA, Passengers details and carrying out payment. These checks negate the benefit of automated software for form filling.**

**In order to ensure security of the e-ticketing website [www.irctc.co.in](http://www.irctc.co.in), audit of the e-ticketing system is got conducted by Standardisation Testing and Quality Certification (STQC) Directorate, which is an attached office of the Department of Information Technology (DIT), Government of India.**

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