

**GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY
DEPARTMENT OF POSTS**

**LOK SABHA
UNSTARRED QUESTION NO.1136
TO BE ANSWERED ON 2nd MARCH, 2016**

MODERNISATION OF POSTAL DEPARTMENT

†1136. SHRI VINOD KUMAR SONKAR:
SHRI SUNIL KUMAR MONDAL:
SHRIMATI RAKSHATAI KHADSE:
SHRI INNOCENT:
SHRI P.K. BIJU:

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) whether the Government has any proposal to modernise and computerise the post offices in the country under 'Project Arrow' Scheme;
- (b) if so, the details thereof, State-wise including Kerala;
- (c) whether the Department of Posts is running into losses in the country and if so, the steps taken in this regard;
- (d) whether the Government proposes to open post offices in all villages of the country and if so, the time by which it is likely to be implemented;
- (e) whether the Government has any proposal to link all the schemes and providing more service added schemes with post offices under Digital India Programme and if so, the details thereof; and
- (f) the steps taken by the Government in this regard?

ANSWER

**THE MINISTER OF COMMUNICATIONS AND INFORMATION TECHNOLOGY
(SHRI RAVI SHANKAR PRASAD)**

- (a) Yes, Madam.
- (b) The details of the Departmental Post Offices modernized and computerized under 'Project Arrow' are **annexed**.
- (c) The Department of Posts has Universal Service Obligation (USO) to be fulfilled. Consequently, there is deficit; this is covered by budgetary support.
- (d) No, Madam. The villages without post offices are provided postal facilities through existing nearby post offices.
- (e) & (f) The Department of Posts has initiated IT Modernization Project which will make the Post Office the focal point of delivery of benefits under social security and employment guarantee schemes of Centre, and State Governments, like disbursement of wages under MNREGA, pension and scholarships, etc. through direct benefit transfer employing biometric authentication of financial transactions. This aids the Digital India Programme.

Contd.....2/-

Modernized and Computerized Departmental Post Offices (Statewise)

Sl. No.	Name of State	No. of Post Offices modernized under Project Arrow up to 31.01.2016	No. of Post Offices computerized up to 15.02.2016
1	Andhra Pradesh	155	1593
2	Arunachal Pradesh	21	49
3	Assam	57	625
4	Bihar	154	1050
5	Chhattisgarh	43	347
6	Delhi	95	403
7	Goa	10	104
8	Gujarat	166	1336
9	Haryana	66	497
10	Himachal Pradesh	50	466
11	Jammu & Kashmir	39	261
12	Jharkhand	62	456
13	Karnataka	186	1710
14	Kerala	151	1508
15	Madhya Pradesh	205	1026
16	Maharashtra	248	2111
17	Manipur	17	56
18	Meghalaya	24	67
19	Mizoram	15	39
20	Nagaland	20	42
21	Odisha	143	1202
22	Punjab	108	766
23	Rajasthan	248	1338
24	Sikkim	02	23
25	Tamil Nadu	296	2607
26	Telangana	88	855
27	Tripura	36	82
28	Uttarakhand	60	392
29	Uttar Pradesh	242	2547
30	West Bengal	165	1739
	Total	3172	25297
