

**GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY
DEPARTMENT OF TELECOMMUNICATIONS**

**LOK SABHA
UNSTARRED QUESTION NO. 1003
TO BE ANSWERED ON 2nd MARCH, 2016**

NETWORK PROBLEM IN BSNL

†1003. SHRI PARBHUBHAI NAGARBHAI VASAVA:

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) whether there are major problems in the network of Bharat Sanchar Nigam Limited (BSNL) in Surat and Tapi districts of Gujarat;
- (b) if so, the details thereof;
- (c) whether the Government proposes to set up some new towers for improving the network of BSNL; and
- (d) if so, the time by which these towers are likely to be set up?

ANSWER

**THE MINISTER OF COMMUNICATIONS AND INFORMATION TECHNOLOGY
(SHRI RAVI SHANKAR PRASAD)**

(a) & (b) Telecom Regulatory Authority of India (TRAI) has been monitoring the performance of telecom service providers, against the quality of service benchmarks for the various parameters laid down by the Authority through Quality of Service Regulations, through performance monitoring reports submitted by service providers. As per the performance monitoring report for the quarter ending December, 2015, for cellular mobile telephone services and basic services (Wireline), Bharat Sanchar Nigam Limited (BSNL) is, in general, meeting the parameters of quality of service for all the service areas including the areas in Surat and Tapi Districts in Gujarat.

(c) & (d) BSNL augments mobile network based on its techno-economical considerations. Under Phase VII mobile expansion project, BSNL plans to add 10817 number of 3G BTSs (Base Transceiver Station) and 14,252 number of 2G BTSs. This project is targeted to be over by June, 2016.
