

**GOVERNMENT OF INDIA
MINISTRY OF CIVIL AVIATION
LOK SABHA
UNSTARRED QUESTION NO. : 700
(To be answered on the 3rd December 2015)**

DELAY/CANCELLATION OF FLIGHTS

700. SHRI CHHOTE LAL

Will the Minister of CIVIL AVIATION

नागर विमानन मंत्री

be pleased to state:-

- (a) whether delay and cancellation of flights has affected Air India adversely;**
- (b) if so, the details thereof along with the number of Air India flights cancelled/ delayed and losses suffered thereby during the last three years and the current year; and**
- (c) the manner in which the Ministry/ Government proposes to deal with/ overcome this problem?**

ANSWER

Minister of State in the Ministry of CIVIL AVIATION

नागर विमानन मंत्रालय में राज्य मंत्री

(Dr Mahesh Sharma)

(a) & (b) A statement of OTP, Cancellation and Delays for the financial year 2012-13, 2013-14, 2014-15 and 2015-16 is attached as Annexure.

The loss/expenses incurred on Delayed/Cancelled Flights for the last three years is given hereunder:

2012-13 : Rs 43.97 crores

2013-14 : Rs 63.64 crores

2014-15 : Rs 77.44 crores

2015-16 : Rs 30.19 crores(April to Nov. 2015)

(c) All possible efforts have been made to ensure On Time Performance (OTP) of AI flights. The OTP is being monitored at the highest level within Air India on daily basis. A video conference is anchored by Integrated Operation Control Centre (IOCC) everyday in which the representatives of operating departments from four regions participate to review the previous day's operation and evolve process improvement wherever possible. Wherever required, issues are taken up with Airport operators, ground handling agencies etc .The Ministry also regularly monitors the OTP of AI.

SUMMARY		FY 2012 - 13	FY 2013 - 14	FY 2014 - 15	FY 2015 - 16**
1	Scheduled	152551	148417	150113	100115
2	Cancelled	3506	1678	2198	824
3	Operated	149045	146739	147915	99291
4	Delays > 15 mins	34131	32390	40425	20104
5	On Time departures	114914	114349	107490	79187
6	On time Percentage	77.1%	77.9%	72.7%	79.8%
No. REASON OF CANCELLATION					
1	Damage To Aircraft	15	3	0	0
2	Air Traffic Flow Management	32	27	59	12
3	Cargo and Mail Handling	0	0	0	0
4	Commercial/Marketing	98	100	84	18
5	Miscellaneous	540	214	476	140
6	Flight Operations and Crewing	823	169	374	233
7	Passenger and Baggage Handling	291	25	12	3
8	Aircraft & Ramp Handling	0	0	0	0
9	Reactionary	44	12	22	5
10	Technical and Aircraft Equipment	1264	723	823	266
11	Weather	399	405	348	147
	TOTAL	3506	1678	2198	824
No. IATA DELAY HEAD***					
1	Reactionary	25308	22492	28875	13628
2	Weather	932	938	1049	310
3	Miscellaneous	302	345	288	127
4	Airport and Govt Authorities	1726	1632	1600	875
5	Technical	1622	1675	2030	1486
6	Flight Operations and Crewing	972	1303	2272	990
7	Air Traffic Flow Management	1462	2328	2217	1715
8	Passenger and Baggage Handling	780	758	943	449
9	Aircraft & Ramp Handling	625	570	761	384
10	Damage to Aircraft	95	106	108	53
11	EDP Equipment failure	151	138	213	58
12	Cargo & Mail Handling	41	23	26	9
13	AI Specific Delays	115	82	43	20
	TOTAL	34131	32390	40425	20104

** DATA FOR FY 2015 - 16 IS TILL 29 NOVEMBER 2015

*** FOR MULTI REASON DELAYS, ENTIRE DELAY HAS BEEN ASSIGNED TO THE REASON HAVING LARGEST SHARE OF DELAY