

**GOVERNMENT OF INDIA  
MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY  
DEPARTMENT OF POSTS**

**LOK SABHA  
UNSTARRED QUESTION NO 659  
TO BE ANSWERED ON 2<sup>nd</sup> December, 2015**

**CONSTRUCTION AND RENOVATION OF POST OFFICES**

**659. SHRI C.R. PATIL:  
SHRI CHAND NATH:  
SHRI VISHNU DAYAL RAM:**

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) the number of Head Post Offices and Sub-Post Offices in various States including Jharkhand and the number of permanent and temporary employees working therein, State-wise;
- (b) whether there is a huge shortage of employees in these Post Offices;
- (c) if so, the details thereof and the action taken by the Government in this regard;
- (d) whether the importance of the Post Offices is declining due to availability of various kinds of communication mediums; and
- (e) if so, the details thereof and the steps taken or propose to be taken to enhance the capacity of these Post Offices and maintain their utility?

**ANSWER**

**THE MINISTER OF COMMUNICATIONS AND INFORMATION TECHNOLOGY  
(SHRI RAVI SHANKAR PRASAD)**

- (a) The information is placed at **Annexure-I**.
- (b) No, Madam.
- (c) Whenever any post falls vacant, duties of such post are managed by redistribution and combination of duties for smooth delivery of postal services till the post is filled up. Filling up of vacancies is an on-going process as per the provisions contained in the Recruitment Rules.
- (d) &(e) No, Madam. The department constantly reviews its products and services from the customer perspective and industry requirements and diversifies its product portfolio in order to provide efficient and customer oriented services and this has further enhanced the relevance of the post offices. The value added products and services such as Speed Post, e-Post, Business Post, Business and Express parcels including parcels of various e-Commerce companies are being offered and delivered through Post Offices. The ongoing IT project is enabling transactions related to Postal Life Insurance/ Savings Bank on the IT platform. Infact, the Department has rolled out Core Banking Solution (CBS) in 9181 Post Offices and ATMs have been installed at 125 locations. Like Banks, debit cards have been issued to Post Office Savings Bank customers. As on 31.3.2014, there were 30.86 crore Accounts of Small savings Schemes which have grown to 33.03 crore as on 31.3.2015.

**Contd.....2/-**

**ANNEXURE-I**

<b>S.No.</b>	<b>Postal Circle</b>	<b>Total Number of Head Post Offices (As on 01.11.2015)</b>	<b>Total Number of Sub-Post Offices (As on 31.03.2015)</b>	<b>Number of Permanent Employees (As on 31.03.2013)</b>
1	Andhra Pradesh	95	2350	13430
2	Assam	19	607	4048
3	Bihar	32	1020	9236
4	Chhattisgarh	11	337	2095
5	Delhi	12	391	8191
6	Gujarat	34	1305	13447
7	Haryana	16	481	3657
8	Himachal Pradesh	18	448	2285
9	Jammu & Kashmir	9	256	1446
10	Jharkhand	13	443	2767
11	Karnataka	58	1654	13230
12	Kerala	51	1457	10098
13	Madhya Pradesh	43	1020	7224
14	Maharashtra	61	2154	26146
15	North East	9	326	2001
16	Odisha	35	1163	5777
17	Punjab	22	740	6069
18	Rajasthan	48	1301	7791
19	Tamil Nadu	94	2732	19829
20	Uttarakhand	13	380	2307
21	Uttar Pradesh	72	2471	19451
22	West Bengal	47	1715	17916
<b>Total</b>		<b>812</b>	<b>24751</b>	<b>198441</b>

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