

GOVERNMENT OF INDIA  
MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES AND PENSIONS  
(DEPARTMENT OF PENSIONS AND PENSIONERS WELFARE)

**LOK SABHA**  
**UNSTARRED QUESTION NO. 4080**  
(TO BE ANSWERED ON 23.12.2015)

**DELAY IN GIVING PENSION BENEFITS**

4080. SHRI SATAV RAJEEV:  
SHRI FEROZE VARUN GANDHI:  
SHRI BIDYUT BARAN MAHATO:  
SHRI DHANANJAY MAHADIK:  
DR. HEENA VIJAYKUMAR GAVIT:  
SHRIMATI SUPRIYA SULE:  
SHRI K. PARASURAMAN:  
KUNWAR HARIBANSH SINGH:  
SHRI MOHITE PATIL VIJAYSINH SHANKARRAO:  
SHRI PINAKI MISRA:  
DR. J. JAYAVARDHAN:

Will the PRIME MINISTER be pleased to state:

- (a) whether the Government proposes to do away with the cumbersome procedure of submitting annual life certificate by pensioners to renew their pension as the existing process resulted in huge delay in getting pension benefits;
- (b) if so, the details thereof;
- (c) whether the Government has introduced online Pension Sanction and Payment Tracking System "BHAVISHYA" recently;
- (d) if so, the details thereof and the objective behind this move along with the number of Ministries/Departments that have implemented the said system; and
- (e) the other steps taken/being taken by the Government to introduce transparency, establish accountability in the pension sanction/payment process and help to eliminate delays and also bring satisfaction to the retiring employees/pensioners?

**ANSWER**

Minister of State in the Ministry of Personnel, Public Grievances and Pensions and Minister of State in the Prime Minister's Office. (DR. JITENDRA SINGH)

(a) & (b): There is no such proposal to do away with the existing procedure of Submitting annual life certificate by the pensioner to renew their pension payment.

(c) to (e): Yes Madam. Department of Pension & Pensioners Welfare has implemented an online system called 'BHAVISHYA' for retiring Central Government Civil employees. The system provides for on-line tracking of pension sanction and payment process. Tracking can be done by the individual as well as the administrative authorities for all actions preparatory to grant of pension and other retirement benefits. Facility also exists for tracking payment of subsequent monthly pension. This is in line with the priorities of Government to ensure transparency and accountability in systems and processes.

At present, Bhavishya is implemented in main Secretariat of 83 Ministries/Departments & 23 attached offices involving 794 DDOs. This Department has also given on-site training to all the Drawing Disbursing Officers/Head of Offices/Pay & Accounts Offices and the dealing hands of main Secretariat of all the Ministries/Department.

\*\*\*\*\*