

**GOVERNMENT OF INDIA
MINISTRY OF HUMAN RESOURCE DEVELOPMENT
DEPARTMENT OF SCHOOL EDUCATION & LITERACY**

**LOK SABHA
UNSTARRED QUESTION NO.3511
TO BE ANSWERED ON 21.12.2015**

Computerized Monitoring of MDMS

3511. SHRI BHAGWANTH KHUBA:

Will the Minister of HUMAN RESOURCE DEVELOPMENT be pleased to state:

- (a) whether the Government has taken any decision to fully computerize the monitoring of Mid-Day-Meal Scheme in schools in the country;
- (b) if so, the details thereof;
- (c) whether the Government proposes for registering the complaints of mid day meal programme through Interactive Voice Response System (IVRS); and
- (d) if so, the steps taken/proposed to be taken in this regard?

**ANSWER
MINISTER OF HUMAN RESOURCE DEVELOPMENT
(SMT. SMRITI ZUBIN IRANI)**

(a) to (d): Management Information System (MIS) for Mid Day Meal Scheme (MDMS) is in existence since June, 2012 and all the States / UTs are making annual and monthly data entry into the portal on key indicators of the Scheme for online monitoring. An Interactive Voice Response System (IVRS) for near real time monitoring of the Scheme is under consideration in the Ministry. In addition, the States / UTs have established Grievance Redressal Mechanism at various levels in their States with a toll free number for addressing the grievances of stakeholders.
