

**GOVERNMENT OF INDIA  
MINISTRY OF FINANCE  
DEPARTMENT OF FINANCIAL SERVICES  
LOK SABHA  
UNSTARRED QUESTION NO. 3297  
TO BE ANSWERED ON THE 18<sup>TH</sup> DECEMBER, 2015/27  
AGRAHAYANA, 1937 (SAKA)  
ERROR IN SBI ACCOUNT**

**QUESTION**

**3297. SHRI MALLIKARJUN KHARGE:**

Will the Minister of FINANCE be pleased to state:

(a) whether the Government is aware that recently a woman's account in State Bank of India's branch in Kanpur showed a balance of over Rs. 9,571 crore;

(b) if so, the reasons for this astounding entry; and

(c) the steps taken to ensure that such mistakes do not occur in electronic updating of peoples' bank accounts?

**ANSWER**

THE MINISTER OF STATE IN THE MINISTRY OF FINANCE  
**(SHRI JAYANT SINHA)**

(a) to (c): State Bank of India (SBI) has informed that no alleged credit of Rs.9571 crore was reflected in any account of State Bank of India's branch in Kanpur (UP). However, due to compatibility / technical issue in passbook printer an inflated / incorrect outstanding balance got printed in the passbook. The issue of printer compatibility has since been resolved.

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