

**GOVERNMENT OF INDIA
MINISTRY OF TOURISM**

**LOK SABHA
UNSTARRED QUESTION NO.2483
ANSWERED ON 14.12.2015**

GRIEVANCES ADDRESSED ON INCREDIBLE INDIA HELPLINE

2483. SHRI ANURAG SINGH THAKUR:

Will the Minister of TOURISM be pleased to state:

- (a) the number of e-visas granted and its percentage as compared to total visas in the last two years to foreign tourists;**
- (b) the amount of funds spent on Mobile Tourism application and average daily users for the same;**
- (c) the number of calls received and grievances addressed on the Incredible India Helpline so far during the last one year, month-wise; and**
- (d) the number of people trained and placed so far under the revamped Hunar Se Rozgar Tak, State/UT-wise?**

ANSWER

MINISTER OF STATE FOR TOURISM (INDEPENDENT CHARGE)

(DR. MAHESH SHARMA)

(a): The Government of India has launched e-Tourist Visa facility in the country on 27.11.2014. As per Ministry of Home Affairs, till now (08.12.2015), 470487 e-visas have been issued, which is 7.18% of the total regular tourist visas of 6544462 issued to foreign tourists in the last two years from 08.12.2013 to 08.12.2015.

(b): The total expenditure incurred on development of Incredible India Mobile App through National Informatics Centre was Rs.18.99 lakhs. The downloads of this App by the users is as below:

- i) Android – 18740**
- ii) IOS - 16800**

(c): The Incredible India helpline was set up on 26.12.2014 and this service receives on an average 376 calls per day. The month-wise breakup of the calls are as below:

Month (2015)	No. of Calls
January	11778
February	10627
March	12120
April	12075
May	13553
June	9920
July	10238
August	10243
September	12075
October	11786

(d): Under Hunar Se Rozgar Tak, a programme to create employable skills, the Ministry of Tourism extends assistance specific to implementing organizations and not State-wise. Efforts of the implementing organization as to placement is only facilitative. A total number of 229156 persons have been trained till the end of November 2015 since the inception of the Programme in 2009.
