

**GOVERNMENT OF INDIA  
MINISTRY OF HUMAN RESOURCE DEVELOPMENT  
DEPARTMENT OF SCHOOL EDUCATION & LITERACY**

**LOK SABHA  
UNSTARRED QUESTION NO.2343  
TO BE ANSWERED ON 14.12.2015**

**Online Portal for MDMS Complaints**

**†2343 DR. RAVINDRA KUMAR RAY:**

Will the Minister of HUMAN RESOURCE DEVELOPMENT be pleased to state:

- (a) whether the Government proposes to make a portal for online suggestions/complaints for monitoring the Mid-Day-Meal Scheme (MDMS);
- (b) if so, the time by which it is likely to be implemented in all the States including Jharkhand; and
- (c) if not, the reasons therefor?

**ANSWER  
MINISTER OF HUMAN RESOURCE DEVELOPMENT  
(SMT. SMRITI ZUBIN IRANI)**

(a) to (c): The Government has launched the web-portals namely “**mygov.in**” and “**pg.portal.gov.in**” for online suggestions/complaints for all programmes and schemes of Government of India including Mid Day Meal Scheme. Further, Management Information System (MIS) for Mid Day Meal Scheme (MDMS) is in existence since June, 2012 and all the States / UTs including Jharkhand are making annual and monthly data entry into the portal on key indicators of the Scheme for online monitoring. In addition, the States / UTs have established Grievance Redressal Mechanism at various levels in their States including Jharkhand with a toll free number for addressing the grievances of stakeholders.

\*\*\*\*\*