

GOVERNMENT OF INDIA
MINISTRY OF CIVIL AVIATION
LOK SABHA
UNSTARRED QUESTION NO. : 1951
(To be answered on the 10th December 2015)

OPERATION OF AIR INDIA FLIGHTS

1951. SHRI MD. BADARUDDOZA KHAN
SHRI RAJAN VICHARE
SHRI BIDYUT BARAN MAHATO
PROF K.V. THOMAS
SHRI S.R. VIJAYAKUMAR

Will the Minister of CIVIL AVIATION

नागर विमानन मंत्री

be pleased to state:-

- (a) whether the Government is aware that Air India flights are frequently delayed not operating in time;**
- (b) if so, the details thereof and the reasons therefor;**
- (c) whether Air India proposes to impart training to its cabin crew for operating all types of aircraft in its fleet in order to improve the performance, if so, the details thereof;**
- (d) whether recurring delays and cancellation of flights have adversely affected the reputation of Air India, if so, the details thereof;**
- (e) whether the Air India Dreamliner has been stripped nearly 400 parts to keep other Boeing 787 flights, if so, the details thereof; and**
- (f) the steps taken by the Government to improve the efficiency and timely operation of Air India flights?**

ANSWER

Minister of State in the Ministry of CIVIL AVIATION

नागर विमानन मंत्रालय में राज्य मंत्री

(Dr Mahesh Sharma)

(a) & (b) : No, Madam. The details with regard to On Time Performance of Air India are attached at Annexure.

(c) : Cross training of Cabin Crew for A-320 to B-787 and B-777 to B-787 has already come into effect as per the requirements of Air India.

(d) No, Madam.

(e) During last three years, following Two 787-8 Dreamliner aircraft were on ground.

1. VT-ANI from 23-4-2014 to 14-02-2015.
2. VT-AND from 02-01-2015 to 27-11-2015.

The key reason for prolonged grounding was non availability of Spares and Components/ Line Replaceable Units. Presently, all Dreamliner aircraft are in airworthy condition.

(f) All possible efforts have been made to ensure On Time Performance (OTP) of AI flights. The OTP is being monitored at the highest level within Air India on daily basis. A video conference is anchored by Integrated Operation Control Centre (IOCC) everyday in which the representatives of operating departments from four regions participate to review the previous day's operation and evolve process improvement wherever possible. Wherever required, issues are taken up with Airport operators, ground handling agencies etc. The Ministry also regularly monitors the OTP of AI.

Annexure**ON TIME PERFORMANCE OF AIR INDIA**

SUMMARY		FY 2012 - 13	FY 2013 - 14	FY 2014 - 15	FY 2015 - 16**
1	Scheduled	152551	148417	150113	100543
2	Cancelled	3506	1678	2198	826
3	Operated	149045	146739	147915	99717
4	Delays > 15 mins	34131	32390	40425	20249
5	On Time departures	114914	114349	107490	79468
6	On time Percentage	77.1%	77.9%	72.7%	79.7%
No.	REASON OF CANCELLATION				
1	Damage To Aircraft	15	3	0	0
2	Air Traffic Flow Management	32	27	59	12
3	Cargo and Mail Handling	0	0	0	0
4	Commercial/Marketing	98	100	84	18
5	Miscellaneous	540	214	476	140
6	Flight Operations and Crewing	823	169	374	233
7	Passenger and Baggage Handling	291	25	12	3
8	Aircraft & Ramp Handling	0	0	0	0
9	Reactionary	44	12	22	5
10	Technical and Aircraft Equipment	1264	723	823	268
11	Weather	399	405	348	147
	TOTAL	3506	1678	2198	826
No.	IATA DELAY HEAD***				
1	Reactionary	25308	22492	28875	13732
2	Weather	932	938	1049	313
3	Miscellaneous	302	345	288	127
4	Airport and Govt. Authorities	1726	1632	1600	880
5	Technical	1622	1675	2030	1495
6	Flight Operations and Crewing	972	1303	2272	996
7	Air Traffic Flow Management	1462	2328	2217	1728
8	Passenger and Baggage Handling	780	758	943	452
9	Aircraft & Ramp Handling	625	570	761	386
10	Damage to Aircraft	95	106	108	54
11	EDP Equipment failure	151	138	213	57
12	Cargo & Mail Handling	41	23	26	9
13	AI Specific Delays	115	82	43	20
	TOTAL	34131	32390	40425	20249

** DATA FOR FY 2015 - 16 IS TILL 30 NOVEMBER 2015

*** FOR MULTI REASON DELAYS, ENTIRE DELAY HAS BEEN ASSIGNED TO THE REASON HAVING LARGEST SHARE OF DELAY