

**GOVERNMENT OF INDIA
MINISTRY OF CIVIL AVIATION
LOK SABHA
UNSTARRED QUESTION NO. : 1904
(To be answered on the 10th December 2015)**

SELF SERVICE BAGGAGE DROP KIOSKS AT AIRPORTS

1904. SHRI A.T. NANA PATIL

Will the Minister of CIVIL AVIATION

नागर विमानन मंत्री

be pleased to state:-

- (a) whether Airports Authority of India has implemented proposed to implement self service baggage drop kiosks at various airports across the country;**
(b) if so, the details thereof;
(c) the time by which the said facility is likely to be operational; and
(d) the steps taken by the Government to give real time information on the status of passengers/baggage and resolve all baggage related issues on priority basis?

ANSWER

Minister of State in the Ministry of CIVIL AVIATION

नागर विमानन मंत्रालय में राज्य मंत्री

(Dr Mahesh Sharma)

(a) to (d): Airports Authority of India (AAI) has initiated process with scheduled completion in 2016-17 to implement self service baggage drop kiosks to resolve baggage related issues at 13 airports namely Ahmedabad, Bhubaneshwar, Chennai, Calicut, Goa, Guwahati, Jaipur, Kolkata, Lucknow, Mangalore, Pune, Srinagar and Thiruvananthapuram.
