

**GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS**

**LOK SABHA
UNSTARRED QUESTION NO.1797
TO BE ANSWERED ON 09.12.2015**

PASSENGER FACILITIES

†1797. SMRIMATI BHAVANA PUNDALIKRAO GAWALI PATIL:

Will the Minister of RAILWAYS be pleased to state:

- (a) the main targets fixed by the Railways for the current five year plan and the extent to which success has been achieved by the Railways so far in this regard; and**
- (b) the details of the measures taken by the Railways to improve the passenger facilities?**

ANSWER

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS

(SHRI MANOJ SINHA)

(a) & (b) : A Statement is laid on the Table of the House.

STATEMENT REFERRED TO IN REPLY TO PARTS (a) & (b) OF UNSTARRED QUESTION NO. 1797 BY SMRIMATI BHAVANA PUNDALIKRAO GAWALI PATIL ANSWERED IN LOK SABHA ON 09.12.2015 REGARDING PASSENGER FACILITIES

(a): The main targets fixed by the Railways for the current 12th Five Year Plan(2012-2017) and the progress in the first three years are furnished below:-

Operational/ Project Parameters	12th Plan Targets	Internal Revised Targets*	Achievements 2012-13	Achievements 2013-14	Achievements 2014-15	Total
New Lines (Kms)	4,000	1392	501	450	313	1264
Doubling (Kms)	7,653	4633	705	708	705	2118
Gauge Conversion(Km)	5,500	2000	605	404	527	1536
Electrification(Km)	6,500	6500	1317	1350	1375	4042
Locomotives(Nos.)	4,010	4010	678	687	605	1970
Coaches (Nos.)	24,000	24,000	4023	3887	3731	11641
Wagons (Vehicle Units)	1,05,659	1,05,659	16894	9326	11151	37371

*** A requirement of funds of ₹ 1,25,852 crore from Gross Budgetary Support (GBS) was projected for the New Line, Gauge Conversion and Doubling Plan Heads commensurate with 12th Plan target. However, outlays for these Plan Heads projections were reduced to ₹ 62,421 crore and hence these targets were revised internally.**

(b): Passenger amenities at stations are provided based on the category of stations. Escalators, wheel chairs duly escorted by Coolies on payment basis and battery operated vehicles for disabled and old aged passengers are provided at major railway stations.

In trains good quality bedrolls through mechanised laundries have been provided to AC Class passengers.

To facilitate passengers in getting railway tickets, Yatri Ticket Suvidha Kendra(YTSK), Jansadharan Ticket Booking Sevak (JTBS), Station Ticket Booking Agency (STBA) schemes have been launched. Besides these schemes, selling of UTS(Unreserved Ticketing System) tickets through ATVM (Automatic Ticket Vending Machine), CoTVM (Cash-Coin & Smart Card operated (Versatile) Ticket Vending Machine, has also been started. Unreserved ticket booking through mobile phone has been introduced on pilot basis on suburban sections of Mumbai, Chennai and New Delhi-Palwal Section.
