

**GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS**

**LOK SABHA
UNSTARRED QUESTION NO.3252
TO BE ANSWERED ON 10.08.2015**

E-TICKETING IN HINDI / REGIONAL LANGUAGE

3252. SHRIMATI RAKSHATAI KHADSE:

Will the Minister of RAILWAYS be pleased to state:

- (a) whether IRCTC proposed to announce transactions of e-ticketing through their portal in Hindi version also and if so, the details thereof;**
- (b) whether IRCTC propose to develop to widen e-ticketing services for India's prominent regional languages for those who are facing problems because of English/Hindi versions and to introduce transparency and ensure glitch-free availability of tickets on website to move a step further towards Digital India and if so, the details thereof; and**
- (c) whether CRIS has developed a paperless un-reserved ticketing features in mobile applications; and if so, the details thereof?**

ANSWER

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS

(SHRI MANOJ SINHA)

- (a) Yes, Madam. E-ticketing website www.irctc.co.in is available in Hindi with effect from 08.07.2015.**

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(b) To ensure glitch-free availability of e-ticketing services, upgraded e-ticketing system has been launched with capacity to book 7200 tickets per minute as against 2000 tickets per minute earlier and it has been decided to develop multi-lingual e-ticketing website.

(c) Yes, Madam. Mobile application for paperless unreserved ticketing has been launched at Chennai on 22.04.2015 and on Churchgate-Dahanu Road suburban section of Western Railway in Mumbai with effect from 08.07.2015.
