

GOVERNMENT OF INDIA
MINISTRY OF CIVIL AVIATION
LOK SABHA
UNSTARRED QUESTION NO. : 93

(To be answered on the 29th January 2026)

CANCELLATION OF ALLIANCE AIR FLIGHT

93. SHRI MATHESWARAN V S

Will the Minister of CIVIL AVIATION नागर विमानन मंत्री be pleased to state:-

- (a) whether the Government has received any complaint from the Members of Parliament regarding cancellation of Alliance Air flight 91-513 on 25.12.2025 in Bengaluru-Salem sector and if so, the details thereof along with the action taken thereon;
- (b) whether it is a fact that Alliance Air refused to pay compensation as per para 3.3.2 of Civil Aviation Requirements, Section 3 - Air Transport, Series 'M', Part IV Issue as the cancellation was informed to passengers less than the prescribed hours before the scheduled departure and if so, the details thereof; (c) the operational reasons stated by Alliance Air for cancelling flight 91-513 on 25.12.2025 in Bengaluru-Salem sector; and
- (d) the number of occasions on which Alliance Air flight 91-513 in the Bengaluru-Salem sector has been cancelled from 01.01.2025 to till date and the reasons for the same?

ANSWER

Minister of State in the Ministry of CIVIL AVIATION

नागर विमानन मंत्रालय में शाय मंत्री

(Shri Murlidhar Mohol)

- (a) to (c): A complaint dated 10.01.2026 was received from Shri VS. Matheswaran, Hon'ble Member of Parliament regarding cancellation of Alliance Air flight 91-513 on 25.12.2025 in the Bengaluru-Salem sector. The matter was examined by Directorate General of Civil Aviation (DGCA) and report was sought from M/s Alliance Air. The airline stated that the flight was impacted due to a technical snag and the planned rectification of the same exceeded the sunset time limitations at Salem airport, leading to cancellation of the flight.

The full airfare was refunded by the airline through the travel agent. However, further compensation could not be offered as the flight cancellation occurred due to circumstances beyond the control of the airline.

(d): The Flight 9I-513 Bengaluru-Salem sector had been cancelled on 53 occasions during the year 01.01.2025 to 31.12.2025 due to various technical, weather, flight operations, airport operations and commercial related reasons.
