

GOVERNMENT OF INDIA
MINISTRY OF ELECTRONICS AND INFORMATION TECHNOLOGY
LOK SABHA
UNSTARRED QUESTION NO. 704
TO BE ANSWERED ON: 04.02.2026

STATUS OF CSC 2.0 PROJECT IN ANDHRA PRADESH

704. SHRI G LAKSHMINARAYANA:

Will the Minister of ELECTRONICS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) the number of Common Services Centres (CSCs) established under the CSC 2.0 Project since 2015–16, year and State/UT-wise;
- (b) the number of CSCs sanctioned, operationalised and currently functional in Andhra Pradesh, district-wise including Anantapur along with year-wise details since 2015–16;
- (c) the number and categories of services presently delivered through CSCs in Anantapur district including Government-to-Citizen (G2C), Business-to-Citizen (B2C), financial services, digital literacy, healthcare and other services and whether any new services have been added during the last three years;
- (d) the total number of beneficiaries served annually through CSCs in Andhra Pradesh and Anantapur district, district and year-wise and whether the Government tracks citizen satisfaction or service quality indicators; and
- (e) whether there have been delays in operationalising approved CSCs in Andhra Pradesh, particularly in backward or aspirational blocks of Anantapur district and if so, the reasons therefor along with the corrective steps taken by the Government?

ANSWER

MINISTER OF STATE FOR ELECTRONICS AND INFORMATION TECHNOLOGY
(SHRI JITIN PRASADA)

(a) to (e): As on 31st December 2025, a total number of 5.87 lakh CSCs were functional across India, including 4.57 lakh CSCs at Gram panchayat level.

The Project CSC 2.0 was envisaged to expand CSCs till Gram panchayat level with at least one CSC in each Gram Panchayat and to provide access of e-services to citizens. 13,361 Gram Panchayats have at least one registered CSC in Andhra Pradesh including Anantapur district. The Year-wise status of functional CSCs across various districts of Andhra Pradesh including Anantapur is placed at **Annexure I**. State wise details of CSCs, including Andhra Pradesh, are also available on the website <https://csc.gov.in/>

During the last three years, several new services such as e-Stamp, Pradhan Mantri Fasal Bima Yojana (PMFBY), PM Vishwakarma, PM-Suryaghar, NBFC survey, and many other B2C services have been onboarded in the State of Andhra Pradesh, including Anantapur district. More than 800 services are being delivered through these CSCs. Detailed list of services provided by CSC is available on the website <https://csc.gov.in/>.

Year wise and District wise transaction details of the CSCs in the State of Andhra Pradesh including Anantapur district is placed at **Annexure II**.

CSC e-Governance Services India Limited has developed a transaction monitoring and reporting dashboard to track service delivery performance. In addition, a citizen-centric toll-free helpline number (14599) has also been provided for the citizens to capture and monitor citizen feedback, satisfaction, and service quality indicators.

There has been no delay in the operationalization of approved CSCs in Andhra Pradesh including Anantapur district.

ANNEXURE- I

DISTRICT WISE FUNCTIONAL CSC ANDHRA PRADESH

District Name	Mar 15	Mar 16	Mar 17	Mar 18	Mar 19	Mar 20	Mar 21	Mar 22	Mar 23	Mar 24	Mar 25	Dec 25
Alluri sitharama raju	109	112	138	154	171	167	199	183	191	277	241	200
Anakapalle	267	274	336	376	417	408	486	446	349	678	445	469
Anantapur	340	349	428	476	523	512	614	564	701	856	720	799
Annamayya	137	141	173	194	215	210	250	230	279	349	319	376
Bapatla	159	164	201	225	250	245	291	267	331	405	397	409
Chittoor	215	221	271	303	336	329	391	359	283	545	387	399
East godavari	234	241	296	331	365	357	427	392	224	596	412	465
Eluru	164	169	208	233	258	252	301	276	331	419	435	482
Guntur	328	337	414	463	513	502	598	549	611	834	716	684
Kakinada	154	158	194	217	240	235	280	257	388	391	544	627
Konaseema	176	181	222	248	275	269	320	294	386	447	467	480
Krishna	330	340	418	468	517	506	603	554	517	842	644	601
Kurnool	357	367	451	505	556	544	651	598	668	908	767	860
Nandyal	138	142	175	196	217	212	253	232	359	353	358	401
Ntr	198	204	250	280	310	303	361	332	506	503	549	564
Palnadu	227	234	288	322	356	348	415	381	563	579	591	633
Parvathipuram manyam	113	116	142	159	176	172	205	188	155	286	192	203
Prakasam	271	279	343	384	425	416	495	455	727	691	846	793
Spsr nellore	244	251	308	345	382	374	445	409	450	621	541	577
Sri sathya sai	196	202	248	278	308	301	359	330	381	501	406	449
Srikakulam	304	313	384	430	474	464	556	510	612	775	703	702
Tirupati	170	175	215	241	266	260	310	285	289	433	397	488
Visakhapatanam	161	166	204	228	252	246	294	270	354	410	510	550
Vizianagaram	203	209	257	288	315	308	371	341	292	518	421	496
West godavari	236	243	299	334	370	362	431	396	450	601	683	700
Y.S.R.	193	199	245	274	304	297	354	325	558	494	538	668
GRAND TOTAL	5,624	5,787	7,108	7,952	8,791	8,599	10,260	9,423	10,955	14,312	13,229	14,075

Source: CSC e-Governance Services India Limited

TRANSACTION DETAILS OF CSCs IN THE STATE OF ANDHRA PRADESH (In Lakhs)

District Name	FY-23-24	FY-24-25	FY-25-26 (APR'25-DEC'25)
Alluri sitharama raju	2.55	2.88	2.04
Anakapalle	6.05	7.58	5.59
Anantapur	8.26	7.36	4.08
Annamayya	3.99	3.62	2.13
Bapatla	7.11	7.37	5.36
Chittoor	4.99	4.93	2.77
East godavari	6.06	7.44	5.72
Eluru	5.9	6.75	4.78
Guntur	10.9	12.3	8.75
Kakinada	8.79	10.47	7.66
Konaseema	9.41	10.84	8.17
Krishna	7.18	8.32	6.08
Kurnool	10.09	9.48	5.59
Nandyal	5.29	4.95	2.79
NTR	6.53	7.71	4.54
Palnadu	9.84	10.65	6.82
Parvathipuram manyam	2.02	2.4	1.55
Prakasam	8.3	8.97	6.07
SPSR nellore	7.29	8.67	5.66
Sri sathya sai	5.46	4.95	2.89
Srikakulam	8.02	9.21	5.89
Tirupati	7.35	9.1	5.71
Visakhapatnam	6.21	7.96	6.05
Vizianagaram	6.3	7.95	5.73
West godavari	10.4	14.21	10.3
Y.S.R.	6.22	6.43	3.58
GRAND TOTAL	180.49	202.52	136.30

Source: CSC e-Governance Services India Limited
