

GOVERNMENT OF INDIA
MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES AND PENSIONS
(DEPARTMENT OF PENSION & PENSIONERS' WELFARE)

LOK SABHA
UNSTARRED QUESTION NO.6155
(ANSWERED ON 01.04.2026)

DIGITAL LIFE CERTIFICATE CAMPAIGN

6155. SHRI BAJRANG MANOHAR SONWANE:

Will the **PRIME MINISTER** be pleased to state:

- (a) the details of the outcomes achieved under the Digital Life Certificate (DLC) Campaign 4.0 and its impact on elderly, super-senior and differently-abled pensioners;
- (b) the details of the progress made in end-to-end digitisation of pension processing through Bhavishya and the extent to which pensions and Central Government Health Scheme (CGHS) cards are being issued on the day of retirement;
- (c) whether any assessment has been undertaken to identify remaining gaps in digital access for pensioners in rural and remote areas; and
- (d) if so, the details of the steps undertaken to address such gaps or bottlenecks?

ANSWER

**MINISTER OF STATE IN THE MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES
AND PENSIONS AND MINISTER OF STATE IN THE PRIME MINISTER'S OFFICE
(DR. JITENDRA SINGH)**

(a) to (d): To sort out the difficulties being faced by elderly, super senior and differently-abled pensioners in submitting Digital Life Certificates, Nationwide Digital Life Certificate (DLC) Campaigns have been held from 1st to 30th November every year, from 2022 onwards in which DLC camps are held at various locations in identified districts/cities/towns. The Government of India has launched the Face Authentication Technique which requires only a smartphone for generation of DLCs. A total of 1.90 crore DLCs were generated from 01-04-2025 to 24-03-2026 including 1.15 crore of DLCs generated through Face Authentication Technique. More than 14.16 lakh DLCs were generated by super senior pensioners above 80 years of age. All Pension Disbursing Banks have been directed to generate regular reports of pensioners who have not submitted DLCs and to ensure that the DLCs are obtained for continuity of pension. Services of India Post Payments Bank, Post Offices and Gramin Dak Sevaks were also utilized to help senior citizens especially above 80 years of age to submit their DLCs. Pensioners above 80 years can submit their DLCs in the month of October also. Mega Camps are held at places having large concentration of pensioners. During the DLC campaigns, provision is made for doorstep service to aged/sick/ incapacitated/ Divyang pensioners also. The Department has been ensuring the ease of living of pensioners by integrating Bhavishya with Banks, CGHS, including issue of CGHS cards, PFMS, Digilocker, Central Pension Accounting Office and e-HRMS in order to ensure end-to-end digitization of pension processing. Outreach meetings are also held for training and dissemination of awareness amongst all stakeholders especially for pensioners above 80 years of age in the pre-Campaign phase for increasing effectiveness of the Campaign.
